

SOUTH GIPPSLAND SHIRE COUNCIL

Long Term Financial Strategies

(14 December 2016)

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EXECUTIVE SUMMARY

For the most part of the last decade, Australia experienced relatively prosperous economic circumstances compared to the rest of the world. This translated into both Federal and State governments producing surplus outcomes and grants flowing through to local government. Even with the advent of the global financial crisis in 2008, councils 'financially benefited' by receiving stimulus funding.

The Australian economic landscape has in the past few years significantly changed. Forward taxation revenue estimates from the mining industry have been materially revised down. The manufacturing industry in Australia has been impacted from the decision of major car manufacturers to cease manufacturing in Australia. This has significant mid to long term structural reform implications for the Australian economy.

The Federal Government is expecting to continue to experience a tight fiscal environment for a number of years. It does not forecast producing an operating surplus until at least the 2020/21 financial year. This is a significant contrast to what had occurred for the most part of the last decade. This has and will have a flow on impact for the local government sector. This is evidenced by the Federal Government's decision to freeze indexation on financial assistance grants to local government for three years to 2016/17.

In 2015 the Victorian State Government introduced rate capping which sets out the maximum amount councils may increase rates in a year. For 2016/17 the rate cap was set at 2.5%. The rate rises in the forward years of the adopted 2016/17 Budget/Long Term Financial Plan has been set at 2.5%. When compared to the previous year's Long Term Financial Plan, Council over a 14 year period (2016/17-2029/30) will collect \$37.8 million less rates and charges.

Council first developed a series of financial strategies prior to the development of the 2003/04 budget. Long Term Financial Strategies provide strategic guidance in developing Annual Budget's and Long Term Financial Plans. Since 2002/03, its overall financial performance has systematically and progressively improved over most years despite having to, at times, face considerable financial challenges including dealing with:

- Significant operating losses and high debt in 2003;
- Global financial crisis in 2008;
- Unfunded superannuation funding calls made in 2003, 2010 and 2013;
- Commonwealth government freezing the level of financial assistance grant provided to local government for 3 years to 2016/17; and
- State Government introducing rate capping in 2016/17 which sets out the maximum amount councils may increase rates in a year.

The financial sustainability of Council's budgeted financial statements in the Long Term Financial Plan is assessed by a series of key financial performance indicators. The indicators used are not dissimilar to what the Victoria Auditor General uses to assess the financial viability of all Victorian Councils. The table below shows a series of key performance indicators that assesses the financial integrity of the budgeted financial statements in the Long Term Financial Plan that was adopted by Council as part of the 2016/17 Annual Budget process.

| 2016/17 Original Budget | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Financial performance | | | | | | | | | | | | | | | |
| Underlying result | -3.95% | 2.68% | 3.30% | 2.98% | 2.70% | 2.97% | 2.68% | 0.57% | -0.19% | -0.20% | -0.14% | -0.20% | -0.85% | -0.46% | -0.88% |
| Underlying Working Capital | 1.64 | 1.72 | 1.44 | 2.39 | 2.10 | 2.44 | 1.25 | 1.33 | 1.19 | 1.06 | 1.43 | 1.37 | 1.35 | 1.52 | 1.56 |
| Funding capacity | | | | | | | | | | | | | | | |
| Self-financing | 25.37% | 28.25% | 26.91% | 26.96% | 29.07% | 27.08% | 29.05% | 27.16% | 28.67% | 28.15% | 27.67% | 27.63% | 27.32% | 26.52% | 26.30% |
| Sustainability Index | 125% | 67% | 90% | 91% | 158% | 98% | 174% | 218% | 125% | 97% | 88% | 111% | 106% | 87% | 93% |
| Borrowing capacity | | | | | | | | | | | | | | | |
| Indebtedness | 10.38% | 8.51% | 1.68% | 1.76% | 1.85% | 1.92% | 2.01% | 22.77% | 24.82% | 20.36% | 19.18% | 18.03% | 16.90% | 15.78% | 14.69% |
| Total Debt as a % of Rate revenue | 8.38% | 8.13% | 7.88% | 0.00% | 0.00% | 0.00% | 0.00% | 24.13% | 26.59% | 25.78% | 20.58% | 19.13% | 17.71% | 16.32% | 14.95% |
| Debt servicing costs as a % of Total revenue | 0.21% | 0.22% | 0.22% | 0.08% | 0.00% | 0.00% | 0.00% | 0.84% | 0.88% | 0.86% | 0.65% | 0.66% | 0.61% | 0.57% | 0.53% |

Note: Ratios coloured green denotes low risk, yellow medium risk and red either short term / immediate sustainability concerns.

The 'Underlying Result' compares recurrent income and recurrent expenditure. The reduction in the underlying operating result for 2016/17 is attributable to the financial budgets for uncompleted grant funded projects being carried forward from 2015/16. The projected underlying operating results in the forward budget remain relatively stable for a number of years. In the later years of the plan the projected underlying operating result has a gradual downward trend. This is due to the longer term impact of less rates revenue being generated as a result of rate capping.

To address the longer term downward trend in projected underlying operating results, any net favourable productivity gains identified in the mid to later years of the Long Term Financial Plan will be allowed to flow through to the bottom line so as to strategically begin addressing the downward trend in the forecast underlying operating results

The 'Underlying Working Capital' assesses Balance Sheet strength and in particular Council's ability to pay existing liabilities. In the forward plan the ratio marginally falls below the strategic target of 1.25 to 1 in 2024/25 and 2025/26. Council has financial capacity to accommodate unforeseen strategic opportunities or unavoidable cost events that may arise.

The 'Self Financing' indicator compares net operating cash flows to underlying revenue and capital grants. It is forecast to be in the green zone in 2016/17 and all the forward budgets.

The 'Sustainability Indicator' assesses asset renewal and upgrade expenditure spend effort over a period of time. It is forecast to be in the green zone for 2016/17. In the following years it fluctuates between the green and yellow zone and even dips into the red zone in 2017/18, 2026/27 and 2029/30. This is expected because the nature of capital renewal expenditure requirements tends to have a profile that varies over the years. This does not present as a strategic concern. It is worth noting that there are no asset renewal primary funding gaps for all major classes of assets over the 15 year Long Term Financial Plan. There are

adequate funds for recurrent cost requirements for all major asset classes for the current defined service levels as documented in Asset Management Plans.

The three borrowing capacity indicators, 'Indebtedness', 'Total Debt as a percentage of Rate Revenue' and 'Debt Servicing Costs as a percentage of Total Revenue' are forecast to be in the green zone for 2016/17 and all the forward budgets.

It is worth noting that the Essential Services Commission (ESC) in its final September 2015 report 'Local Government Rates Capping & Variation Framework Review' provided the following forecast annual rate caps:

- 2016/17 3.05%
- 2017/18 2.85%
- 2018/19 2.80%

However, the Minister for Local Government announced on 22 December 2015 that Victorian council rate increases were to be capped to the rate of inflation, 2.5% for 2016/17, not the 3.05% as recommended by the Essential Services Commission. The cap is based on Melbourne CPI for the next financial year as forecast by the Victorian Treasury.

There is a real possibility that the rate cap that is set for 2017/18 may be lower than the current 2.5% projection. Any reduction in the rate cap would have significant financial ramifications for forward income projections.

Taking the above comments into consideration, preliminary financial modelling undertaken in August 2016 indicates that if for example the rate cap was reduced from 2.5% to 1.5% in just the 2017/18 financial year, Council would receive \$2.0 million less rate revenue over a 5 year period, \$4.3 million less over 10 years or \$6.5 million over 14 years. Victorian councils will be provided definite direction by December 2016 on what the rate cap will be for the following year's 2017/18 budget.

This situation will be monitored and will need to be strategically managed as part of the development of the forthcoming 2017/18 Annual budget and Long Term Financial Plan. It is important that the annual and longer term budgeted financial statements are financially sustainable. Council has a legislative obligation to implement the principles of sound financial management. Obligations include:

- Managing financial risks prudently having regard to economic circumstances;
- Providing a reasonable degree of stability in the level of rates burden;
- Ensuring decisions are made and actions taken having regard to their financial effects on future generations; and
- Accurate and timely disclosure of financial information.

The financial strategies are reviewed on an annual basis and are listed below. There have been no changes made to any of the financial strategies.

Financial Strategies

- 1 Target consistent underlying surpluses that provide sufficient funds for both recurrent service level and asset renewal and upgrade requirements.
- 2 Target the Balance Sheet having at least a 1.25 to 1 underlying working capital ratio in the Long Term Financial Plan.
- 3 Transfers to discretionary reserves will only be included in the Annual Budget if matched by an equivalent budgeted underlying surplus in the Income Statement to preserve the accumulated surplus position of Council.
- 4 Material favourable budget variations realised at year's end in a given financial year will be allocated to a general reserve (unless required to finance projects deemed as 'unavoidable') that can be used as a funding source for future one off, unexpected or unavoidable costs.
- 5 Annual transfers of equivalent to 1.0% of rate income are made to the general reserve.
- 6 Annual transfers equivalent to the average interest earned on investments during the financial year are made to all reserves, Loan Reserve excepted.
- 7 Budgeted underlying cash at the end of each year shall be measured by referencing it against the underlying working capital ratio in the Long Term Financial Plan.
- 8 Service level funding gaps will be identified and classified as primary or secondary in nature to clearly distinguish the cash flow requirements of maintaining existing service levels (primary gaps) and for service level enhancements (secondary gaps)
- 9 A series of key financial performance indicators, with appropriate threshold targets, will be utilised to strategically analyse the financial integrity of the Plan. These include:
 - underlying working capital ratio greater than 1.25
 - underlying result greater than 0.0
 - financial sustainability indicator greater than 95%
 - self-financing greater than 20%
 - indebtedness less than 40%
 - total debt as a % of rate revenue less than 60%
 - debt service costs as a % of total revenue less 5%
- 10 The amount of asset renewal funding required to maintain specified service levels as documented in asset management plans will be updated into the Long Term Financial Plan, subject to the available

resource requirements, to ensure that the financial integrity of the plan is not compromised.

- 11 Any new, upgrade and expansion capital work proposals in the first four years of the Long Term Financial Plan must include a lifecycle cost evaluation that identifies the asset's construction, maintenance and operating cash flow requirements as well as the depreciation impact.
- 12 Capital income must only be utilised as a funding source for capital or 'one off' expenditure requirements.
- 13 Council consider borrowing for new capital projects only when consistent underlying operating surplus results are being achieved.
- 14 For borrowings to be considered, projects must have had a full lifecycle cost analysis undertaken, proving that future cash inflows will exceed the cash outlays, or alternatively that the additional costs are quantified in the Long Term Financial Plan and the integrity of the financial strategies are not compromised.
- 15 Where reasonably possible, fees and charges are increased by the same general rates increase until full cost recovery is achieved for direct service provision. Any fees that are not increased in line with the planned rate rise be clearly identified and documented for Council's consideration.
- 16 Any services that undergo service level review process which have non statutory fees and charges will have those fees and charges identified to reflect their level of community benefit which clearly articulates the basis for the fee or charge relative to the service being provided.
- 17 Council consider the most appropriate rating strategy to provide adequate funds to:
 - achieve sustainable underlying surpluses;
 - achieve sustainable cash flows; and
 - fund capital renewal projects;

in both the Annual Budget and Long Term Financial Plan to support defined service and infrastructure asset requirements.

The balance of this paper is divided into three sections:

- The first section 'Background Information' describes Council's financial challenges including external and internal strategic considerations.
- The second section 'Financial Strategies' is a detailed discussion of each financial strategy.
- The third section 'Appendices' include additional information such as past strategies and describes each financial performance indicator.

Overall, the underlying principles and fundamental thrust of the Long Term Financial Strategies remains consistent with the original ones adopted in 2003. These are documented in Appendix 'A' at the back of this report.

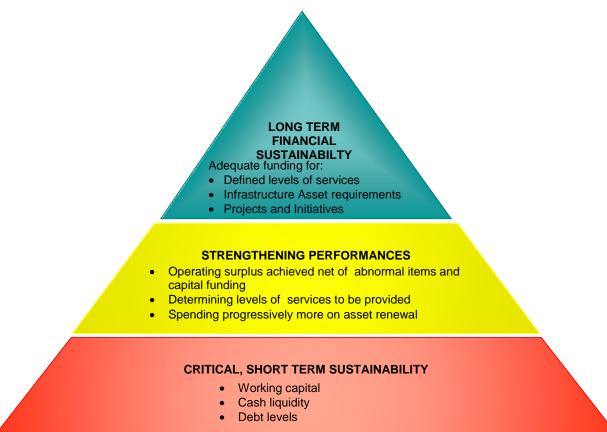
BACKGROUND INFORMATION

The financial challenge

Sound financial management is summarised diagrammatically below. It contains a series of tiered financial objectives. It can be likened to climbing a mountain or building a pyramid. Careful planning and discipline is required in order to get to the top. The foundation or the 1st tier objective has to be structurally sound before attempting to progress up to the next tier. There are no shortcuts.

Long Term Financial Strategies provide a financial framework (the business rules) to reference against when preparing both annual and longer term financial plans. Business rules influence business behaviour. The logic is simple; when updating service level and asset management funding requirements into annual and longer term budgeted financial statements, adhere to the financial strategies. The resulting financial plan should then be structurally sound that can be validated by reference to key financial performance indicators.

This way Council can achieve its affordable service level objectives, while maintaining its financial sustainability and minimise its financial risks. It is a critical component of responsible financial management practice.



Linkages to strategic planning documents.

Council's long term planning documents such as its Community Plans, Vision Statements and associated Service Strategies drive the legislatively required Council Plan. The Council Plan covers a four year period and as such is considered a medium term planning document. It describes the strategic objectives of the Council, strategies for achieving the objectives and strategic indicators for monitoring the achievement of the objectives.

The Annual Business Plans and Asset Management Plans are informed by the Council Plan. The service level requirements described in Annual Business Plans also drive the development of Asset Management Plans.

These plans drive the annual and longer term budgets for South Gippsland. The funding requirements are captured and collated in budgeted financial statements. These budgeted statements cover differing periods including the:

- Annual Budget 1 year;
- Strategic Resource Plan 4 years; and
- Long Term Financial Plan 15 years.

Financial plans not only have to be 'sustainable', they also have to be financially 'affordable' for the ratepayers and community.

From an internal management perspective, the greatest challenge Council faces is defining its service level requirements and funding them in a financially 'sustainable' and 'affordable' manner in a new rate capping environment.

The Long Term Financial Plan seeks to efficiently and equitably accommodate ongoing funding requirements of existing and new or enhanced levels of service. The Long Term Financial Strategies provide strategic guidance in developing Annual Budget's, four year Strategic Resource Plan and the 15 year Long Term Financial Plan.

External strategic considerations

The World Bank revised its 2016 global growth forecast down to 2.4% from 2.9% This move was due in part to sluggish growth forecasts in advanced economies, stubbornly low commodity process and weak global trade. Standard & Poor's has put Australia's AAA credit rating on 'negative outlook', meaning it would be downgraded within 18 months in the absence of corrective action.

The Australian economic landscape has in the past few years significantly changed. This is primarily due to the end of the mining investment boom. Forward taxation revenue estimates from the mining industry have been materially revised down. Also, the manufacturing industry in Australia has been impacted from the decision of major car manufacturers to cease manufacturing cars in Australia. This has significant mid to long term structural reform implications for the Australian economy. The Federal Government is expecting to continue to experience a tight fiscal environment for a number of years. It does not forecast producing an operating surplus until at least the 2020/21 financial year. This is a significant contrast to what had occurred for the most part of the last decade.

This has and will have a flow on impact for the local government sector. This is evidenced by the Federal Government's decision to freeze indexation on financial assistance grants to local government for three years to 2016/17. The 2014/15 Annual Budget process had to allow for this freeze on indexation. As a result, financial modelling showed that Council would receive \$1.5 million less over 5 years, \$3.9 million less over 10 years and \$6.5 million less over 15 years.

The State Government also introduced rate capping for councils commencing for the 2016/17 budget. For 2016/17 the rate cap was set at 2.5%. The rate rises in the forward years of the adopted 2016/17 Budget / Long Term Financial Plan has been set at 2.5%. When compared to the previous year's Long Term Financial Plan, Council over a 14 year period (2016/17-2029/30) will collect \$37.8 million less rates and charges.

Internal strategic considerations

The Long Term Financial Plan that was first developed in 2003/04 dictated funding levels available for services and associated asset management plan funding requirements. As debt and financial performances were brought under control, the resulting favourable flow on financial outcomes were 'trend lined' in forward budgeted financial statements. Increasing levels of funding for service level and asset management requirements were reflected in forward budgets.

The intention was that Service and Asset Management Plans would, in future, articulate and dictate actual funding requirements and drive the Long Term Financial Plan. The approach for the past four years was to have service needs drive the funding requirements in the Long Term Financial Plan. This was tempered by assessments of maximum levels of permissible rate rises in current and forward budgets in the Long Term Financial Plan.

The introduction of rate capping from 2016/17 onwards necessitated a shift in strategic thinking to assess what levels of services can be provided for a given maximum rate rise.

Reduced grant funds from external sources have put even further pressure on relying on rate income to fund its service level requirements.

From an internal management perspective, the greatest challenge Council faces is defining its service level requirements and funding them in a financially 'sustainable' and 'affordable' manner in a new rate capping environment. Longer term this may present as a considerable financial challenge.

To address the longer term downward trend in projected underlying operating results, any net favourable productivity gains identified in the mid to later years of the Long Term Financial Plan will be allowed to flow through to the bottom line so

as to strategically begin addressing the downward trend in the forecast underlying operating results.

It is worth noting that the Essential Services Commission (ESC) in its final September 2015 report 'Local Government Rates Capping & Variation Framework Review' provided the following forecast annual rate caps;

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There is a real possibility that the rate cap that is set for 2017/18 may be lower than the current 2.5% projection. Any reduction in the rate cap would have significant financial ramifications for forward income projections.

Taking the above comments into consideration, preliminary financial modelling undertaken in August 2016 indicates that if for example the rate cap was reduced from 2.5% to 1.5% in just the 2017/18 financial year, Council would receive \$2.0 million less rate revenue over a 5 year period, \$4.3 million less over 10 years or \$6.5 million over 14 years. Victorian councils will be provided definite direction by December 2016 on what the rate cap will be for the following year's 2017/18 budget.

This situation will be monitored and will need to be strategically managed as part of the development of the forthcoming 2017/18 Annual budget and Long Term Financial Plan.

Format of strategy discussions and usage of graphs

Each financial strategy is discussed in the following pages. They are grouped and referenced to the budgeted financial statements.

Wherever possible graphs are utilised to help illustrate or explain the financial intent of specific strategies. The purpose of the graphs is to provide a 'user friendly' feel for longer term trends of various key performance indicators.

The graphs in this document draw on information from budgeted financial statements in Council's Long Term Financial Plan. The data used in the 'current plan' is information from the month ending 31 August 2016.

The graphs not only include the current Long Term Financial Plan but also actual financial results achieved since 2002/03, the average of the past five years plans and the average of the past 10 years plans.

FINANCIAL STRATEGIES

1. Comprehensive Income Statement (Operating Result) & (Underlying Operating Result)

Existing Strategy (no change recommended)

1 Target consistent underlying surpluses that provide sufficient funds for both recurrent service level and asset renewal and upgrade requirements.

The Comprehensive Income Statement is the first of the four key financial statements.

There are three 'bottom lines' that can be evaluated from this one financial statement. They include the:-

- Comprehensive result;
- Operating result; and the
- Underlying operating result.

Comprehensive result

The Comprehensive result as reported in the Income Statement includes not only all associated income and expenditure for a given period but also net asset revaluation increments. These increments can be a material amount when certain classes of assets are periodically subject to revaluation.

For example, the net asset revaluation increment in 2015/16 was \$29.4 million which includes the roads, streets, kerb & channel, land, buildings and drainage asset class revaluation adjustments. The net asset revaluation increment in the prior 2014/15 financial year was nil. This provides distorted financial results from one year to the next.

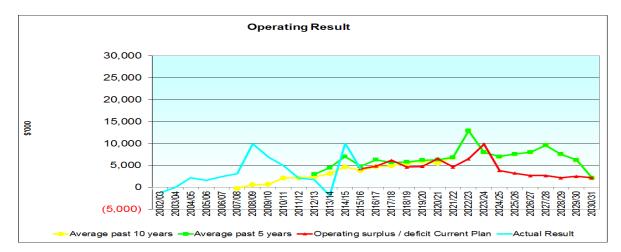
Operating result

The operating result (profit and loss) excludes net revaluation increments and is a more relevant figure to consider for strategic financial planning purposes.

To be able to provide a given level of recurrent services, (which includes some services that are significantly dependent on infrastructure assets such as transport) it is important to achieve consistent surplus operating results on a yearly basis. Surpluses create a funding source for 'recurrent' capital works renewal requirements.

The operating result has a direct impact on the equity or net worth of Council. A surplus result contributes to the net worth of Council, whilst a deficit result reduces the net worth.

The graph below shows actual operating results achieved since 2002/03 and aggregates of previous years' plans. The light blue line shows actual financial results from 2002/03 through to 2015/16 and red line shows the current budget forecasts. The yellow line shows the aggregate for the past 10 years' financial plans and the green line the past 5 years financial plans.



South Gippsland Shire Council had for a number of years produced a series of deficit operating results, which consequently reduced its overall net worth. The graphs clearly show the strategic intent over the past years was to progressively improve its operating result. Council has been successful in doing so with the exception of the last few years from 2008/09 to 2012/13 where the actual operating results have trended down. This reflects the tightening fiscal environment that Council has had to operate within. The dip in 2013/14 and spike in 2014/15 is as a result of timing differences associated in receiving income.

The projected operating results in the forward budget remain relatively stable for a number of years. The spike in 2023/24 is attributable to the Council receiving \$6.76 million Special Charge income for a major roads and drainage project in Nyora.

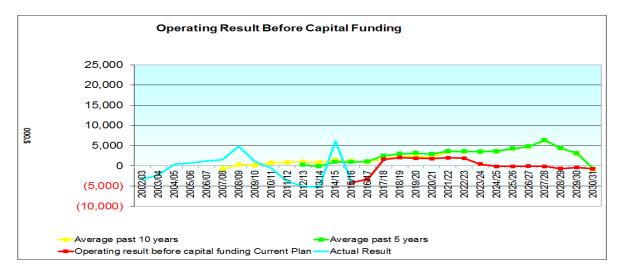
In the later years of the plan the projected operating result has a gradual downward trend. This is due to the longer term impact of less rates revenue being generated as a result of rate capping.

Underlying operating result

Capital income funding sources from grants, capital cash contributions and gifted assets are recognised in the Income Statement. This has the tendency to make operating results look stronger than they actually are. The reason is that capital income is reflected in the Income Statement whereas the matching capital expenditure is not. It is costed to the Balance Sheet.

Underlying operating results ignore and do not include capital grant income sources. It is sometimes referred to as the 'operating result before capital funding'. It shows a direct correlation between the recurrent income and recurrent expenditure streams. The 'underlying result' is a far more relevant strategic financial performance indicator than the 'headline' or 'bottom line result'. The current financial strategy is still very relevant.

The graph below shows actual operating results before capital grant funding achieved since 2002/03 and aggregates of previous years' plans. The light blue line shows actual financial results from 2002/03 through to 2015/16 and red line shows the current budget forecasts. The yellow line shows the aggregate for the past 10 years' financial plans and the green line the past 5 years financial plans.



It is evident that Council over the years had been producing underlying deficit outcomes prior to beginning to produce underlying surplus results.

Again, the last few years from 2008/09 to 2013/14 showed a concerning downward trend in underlying operating results. Increased cost pressures did not have matching increased funding streams.

The spike and dip between 2014/15 and 2015/16 are due to accounting standard requirement to recognise income in advance.

As discussed above, in the later years of the plan the projected underlying operating result has a gradual downward trend. This is due to the longer term impact of less rates revenue being generated as a result of rate capping.

To address the longer term downward trend in projected underlying operating results, any net favourable productivity gains identified in the mid to later years of the Long Term Financial Plan will be allowed to flow through to the bottom line so as to strategically begin addressing the downward trend in the forecast underlying operating results.

Revised Strategy (no change)

1 Target consistent underlying surpluses that provide sufficient funds for both recurrent service level and asset renewal and upgrade requirements.

2. Balance Sheet

Existing Strategy (no change recommended)

2 Target the Balance Sheet having at least a 1.25 to 1 underlying working capital ratio in the Long Term Financial Plan.

The Balance Sheet is the second of the four key financial statements. The Balance Sheet discloses the net worth (equity) of an organisation at a given point in time (30 June). The operating result in the Income Statement is for a given period of time (12 month period:-1 July – 30 June) and has a direct impact on the net worth of an organisation.

The assets and liabilities in the Balance Sheet are broken down into 'current' and 'non-current' components. Current assets and liabilities are highly liquid and readily convertible to cash. They are not impacted upon by the periodic revaluations of infrastructure assets and contributions of non monetary assets (gifted asset) adjustments. Non-current assets and liabilities are not readily convertible to cash.

The relationship between current assets and current liabilities is used to assess Council's capability to meet is current commitments. This ratio is known as the 'working capital ratio' and is one of several ratios that have to be disclosed in the annual financial statements. It is also one of the key indicators used by the Australian Loan Council when assessing loan applications from Victorian councils. The Victorian Auditor General's Office (VAGO) also uses it to assess the financial viability of local government. It is important that the ratio always be positive in that current assets should always exceed current liabilities.

It is strategically important to maintain a positive working capital ratio at all times. When the Long Term Financial Plan is prepared, one would not want to see the ratio fall below 1 to 1 at any point. This would mean that Council may not have enough cash funds to pay its creditors.

A strengthening working capital ratio indicates that Council is building up some financial capacity which gives it the ability to deal with unexpected or unforeseen unavoidable situations and other strategic opportunities that present from time to time. The financial capacity or savings can also be quarantined to internal reserves as a restricted asset.

Council has a number of cash backed internal reserves that are expected to grow over the coming years. The inclusion of the cash backed reserves has a positive but somewhat distorting impact on the working capital ratio. The internal reserves represent funds that have been set aside for specific requirements.

In 2008/09 Council reached a financial maturity where it considered it appropriate to shift its strategic focus to identifying and analysing its underlying working capital ratio. The underlying working capital ratio excludes funds that have been set aside

to internal reserves. Funds set aside in internal reserves are restricted assets. The financial strategy was revised accordingly.

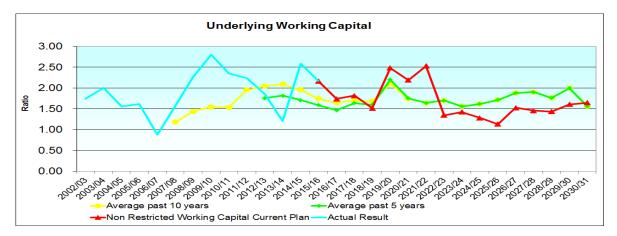
This compliments the underlying operating result strategy. The ratio was originally set at 1.5 to 1. This provided a degree of flexibility to be able to both prudently and strategically manage unexpected events and opportunities that occur from time to time.

In December 2015 the ratio was revised to 1.25 to 1. This had the effect of a 'one off' freeing up financial capacity. Longer term having a lower threshold does mean that Council has somewhat less strategic flexibility to accommodate unforeseen strategic opportunities or unavoidable cost events that may arise.

Having some financial capacity in the Balance Sheet can be strategically advantageous. It provides a degree of flexibility to be able to both prudently and strategically manage unexpected events and opportunities that occur from time to time. It reduces the likelihood of having to make reactive decisions to other spending programs in order to restore financial sustainability. The underlying working capital ratio is a relatively stable financial performance indicator. It ensures that funds are released in a financially responsible manner for

recurrent operational and asset funding requirements in forward budgets.

The graph below shows actual underlying working capital ratios achieved since 2002/03 and aggregates of previous years' plans. The light blue line shows actual financial results from 2002/03 through to 2015/16 and red line shows the current budget forecasts. The yellow line shows the aggregate for the past 10 years' financial plans and the green line the past 5 years financial plans.



The spikes in the recent years' actual underlying working capital ratio (notably 2009/10 and 2014/15) are largely due to timing differences of receiving income and incurring expenses between different financial years. The downward trend in underlying operating results in the immediate years' preceding 2014/15 has had an adverse impact on the underlying working capital ratio going forward for a few years.

The current underlying working capital ratio projections in the mid to later years of the plan are generally weaker than the previous plans. The ratio is impacted by a combination of the gradual projected downward trend of underlying operating

results in the mid to later years as a result of the introduction of rate capping in 2016/17 and significant capital funding requirements for capital works programs in the mid years of the plan.

The management processes for underlying working capital ratio targets in financial plans requires:

- if the ratio in later years exceeds the target ratio, adopt a do nothing approach. The detailed recalibration of the plan's underlying working capital ratio would normally occur when the 'current financial plan' is being reviewed and formulated into a 'formal financial plan' that Council then considers and adopts annually; or
- if the ratio shows a trend tapering down from the target, then an immediate review and consideration of corrective actions to arrest the decline would be required.

Revised Strategy (no change)

2 Target the Balance Sheet having at least a 1.25 to 1 underlying working capital ratio in the Long Term Financial Plan.

3. Statement of Changes in Equity

Existing Strategies (no change recommended).

3. Transfers to discretionary reserves will only be included in the Annual Budget if matched by an equivalent budgeted underlying surplus in the Income Statement to preserve the accumulated surplus position of Council.

4. Material favourable budget variations realised at year's end in a given financial year will be allocated to a general reserve (unless required to finance projects deemed as 'unavoidable') that can be used as a funding source for future one off, unexpected or unavoidable costs.

5. Annual transfers of equivalent to 1.0% of rate income are made to the general reserve.

6. Annual transfers equivalent to the average interest earned on investments during the financial year are made to all reserves, Loan Reserve excepted.

The Statement of Changes in Equity is the third of the four key financial statements. It discloses the net worth of Council.

The equity in the Balance Sheet is a simple calculation, what you own (assets) less what you owe (liabilities), is what you are worth (equity).

Equity can be further broken down into:

- Accumulated Surplus;
- Asset Revaluation Reserve;
- Statutory Reserves; and
- Other Discretionary Reserves.

The Accumulated Surplus is impacted by the operating result plus transfers to and from reserves as allowed for in the Annual Budget.

The Asset Revaluation Reserve reflects the revaluation increments that are costed to the infrastructure assets in the non-current section of the Balance Sheet. Periodic revaluation adjustments are required to recognise the increase in current replacement costs of those assets. These adjustments are commonly referred to as a 'book entry' and there is no cash impact.

Statutory Reserves represent the monetary value that has been accumulated as income within the Income Statement for statutory contributions such as for the Public Open Space Reserve. In some future period this reserve can be utilised to provide funding for specific projects.

Transfers to Statutory Reserves have to be made irrespective of what the operating result is, and further, have to be applied (transferred out of reserve) to fund specific capital projects at some later point in time. These funds are held in cash backed reserves.

The Other Discretionary Reserves represent the monetary value that has been accumulated within the Council to meet specified anticipated future needs and other specific projects. Council's discretionary reserves are considered 'restricted assets' and consist of:-

- General Reserve;
- Caravan Park Reserve;
- Corner Inlet Seawall Drainage Reserve; and
- Loan Reserve

Ideally, an underlying surplus result equivalent to the proposed transfer from the Income Statement is required in order to fund any 'transfers to reserves'. Otherwise, the real effect is a deterioration of the accumulated surpluses in the equity section of the Balance Sheet.

In other words, there is no point transferring monies to a reserve to fund some future expenditure unless it is funded by an underlying operating surplus in the Income Statement. The first of the financial strategies dealing with reserves specifically support the notion of ensuring transfers to internal reserves are appropriately funded and cash backed.

The second strategy dealing with internal reserves addresses transferring favourable year end variations to a General Reserve. Originally the strategy was to quarantine and transfer favourable budget variations over \$100,000 to the General Reserve. The strategy in 2009 was further refined to transfer all favourable year end variations to the General Reserve.

The third strategy advocates making annual allocations to a General Reserve. This strategy has also been refined over the years. In 2010 Council agreed to transfer equivalent of 0.5% of annual rate revenue to the General Reserve on an annual basis, gradually increasing to 1% in the later years of the financial plan (from 2013/14 onwards).

The fourth strategy deals with annual interest top ups equivalent to the average interest earned on investments during the financial year being made to the reserves.

A refinement was made in 2013 to extend interest income to the General Reserve when it was financially viable to do so in later years. This complemented the strategic intent of the two preceding strategies. An interest transfer to the General Reserve was financially viable from 2015/16 and was reflected in the Long Term Financial Plan that was prepared as part of the 2014/15 Budget process.

In 2014 two further minor amendments were made to this strategy. The first was to remove reference to allocating equivalent to the average interest earned to the General Reserve when it is financially viable to do so. Secondly, the only reserve not to have transfers equivalent to the average interest earned on investments made to it is the Loan Reserve. The rationale being that specific annual 'lump sum' allocations are made to the Loan Reserve on an annual basis to ensure that when

the loan becomes payable there is the exact monies on hand in the cash backed reserve.

Further discussion

Progressively increasing the value of the General Reserve over the years has provided more opportunity to strategically utilise funds if and when required.

Over the years the General Reserve funds have been utilised to provide funding for:

- \$1.16 million unfunded superannuation call in 2003;
- \$4.50 million interest only loan that became payable 2008;
- \$0.87 million unfunded superannuation call in 2010;
- \$0.70 million to help fund Carinos complex purchase in 2010;
- \$0.80 million to help fund \$4.62 million unfunded superannuation call in 2013

Unfortunately in coming years future superannuation funding calls are anticipated. The Australian Prudential Regulation Authority (APRA) introduced a new Prudential Standard (SPS 160) for assessing funding requirements of defined benefit plans. The key impacts of this new standard include:

- The Vested Benefits Index (VBI) is the only relevant measure;
- VBI will be measured quarterly; and
- Unfunded liabilities must be paid within three years.

Simply, the VBI measures the market value of assets in a defined benefit portfolio against the benefits that members would have been entitled to if they had resigned on the same day.

If the VBI is below the minimum required level, a restoration plan is required to restore the VBI within the next three years. If the funding does not improve as expected, additional contributions may be required within this three year period.

As markets fluctuate, Victorian councils have been advised that there is a possibility of more frequent, but smaller, unfunded liabilities arising.

This emphasises the importance to strategically replenish the General Reserve as soon as is reasonably possible to do so. Council estimates that it will have \$1.7million in its General Reserve by the end of the 2017/18 financial year (2016/17 General reserve balance expected to be \$1.3 million).

This approach complements a recommendation made by the MAV Defined Benefit Taskforce December 2012 report that councils make provision within their accounts for potential future calls.

The only financial risk with this approach of establishing and allocating funds to the General Reserve is that either an unavoidable event / and or a special project need will not eventuate in future years. If this was the case, it would mean that Council

had accumulated funds into a reserve for no worthwhile purpose. This is a highly unlikely situation.

Planning ahead

Council, after it has restored its underlying working capital, can strategically consider taking advantage of its underlying financial strength and internal reserves by strategically utilising the reserves to fund special project requirements in future years.

For example, if Council had accumulated a cash backed General Reserve amounting to \$4.0 million dollars and it required \$10 million capital funds for a major project, it would only have to borrow \$6.0 million dollars. Being able to selffinance to the value of \$4 million would immediately save approaching \$747,000 in financing costs (if loan taken over 10 years at 3.5%). If Council had some financial capacity in the later years of the Long Term Financial Plan the term of the loan could be further reduced, further minimising its finance costs.

At the same time, the strategy could and should then be altered to redirect the annual allocations that were being made to the General Reserve and utilise as a funding source for future years' loan redemption obligations. This would minimise the potential pressure on having to make application to the Essential Services Commission requesting an unfavourable spike in rate rises in future years' budgets to fund the repayment of borrowings. This is particularly important in the new rate capping environment that was introduced for all Victorian Councils in 2016/17. Once the loan commitments were under control, the funds could again be redirected to building back up its General Reserve.

Council during the 2016/17 Budget and Long Term Financial Plan preparation process took into consideration its growing underlying financial strength when it assessed future years' major project considerations. It strategically planned to utilise its financial capacity for the proposed municipal precinct, library and community centre project which is expected to begin in 2022/23.

In the forward years (2023/24 and 2025/26) the Long Term Financial Plan draws down on the General Reserve (\$2.5 million and \$3.0 million respectively) to reduce the borrowing and finance costs associated with the municipal precinct, library and community centre project proposal. This would leave \$2.4 million in the General reserve in 2023/24 (and \$573,000 in 2025/26).

The General reserve primary purpose is to accumulate funding for likely future funding calls being made for defined benefits superannuation liabilities.

If funding calls made in future years up to and including 2025/26 exceed \$573,000 the availability of funding source from the General reserve for the municipal precinct, library and community centre project proposal would have to be reassessed and adjusted in the Long Term Financial Plan.

This building up and then releasing financial capacity from the reserves reflects the growing strategic financial maturity and discipline of this organisation. Ironically,

this exact management approach was taken in 2003/04 in relation to partitioning funds to offset against long term debt. Council saved close to \$2 million in finance costs. Significant further savings were also made when funding calls were made for superannuation in 2003 (\$1.16 million funding call) and in 2010 (\$0.87 million funding call).

Revised Strategies (no change)

- 3 Transfers to discretionary reserves will only be included in the Annual Budget if matched by an equivalent budgeted underlying surplus in the Income Statement to preserve the accumulated surplus position of Council.
- 4 Material favourable budget variations realised at year's end in a given financial year will be allocated to a general reserve (unless required to finance projects deemed as 'unavoidable') that can be used as a funding source for future one off, unexpected or unavoidable costs.
- 5 Annual transfers of equivalent to 1.0% of rate income are made to the general reserve.
- 6 Annual transfers equivalent to the average interest earned on investments during the financial year are made to all reserves, Loan Reserve excepted.

4. Cash Flow Statement

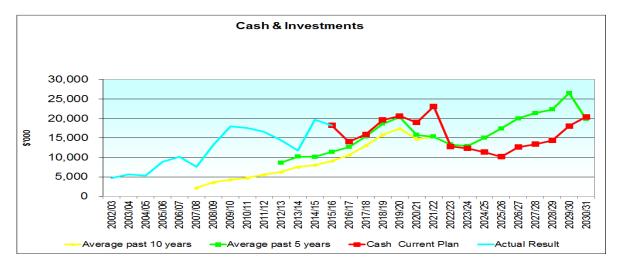
Existing Strategy (no change recommended)

7 Budgeted underlying cash at the end of each year shall be measured by referencing it against the underlying working capital ratio in the Long Term Financial Plan.

The Cash Flow statement is the final of the four key financial statements.

The Cash Flow Statement concentrates specifically on the cash or liquidity position of Council. It is important that Council does not ever become insolvent. Council must remain cash flow positive so it can pay for its expenses.

The graph below shows the cash position achieved since 2002/03 and aggregates of previous years' plans. The light blue line shows actual financial results from 2002/03 through to 2015/16 and red line shows the current budget forecasts. The yellow line shows the aggregate for the past 10 years' financial plans and the green line the past 5 years financial plans.

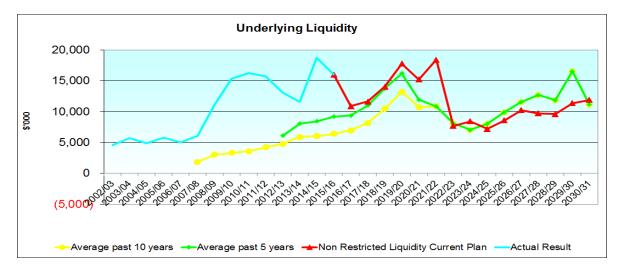


The longer term cash & investments projections are generally weaker than the previous plans. The forecasts are impacted by a combination of the gradual projected downward trend of underlying operating results in the mid to later years as a result of the introduction of rate capping in 2016/17 and significant capital funding requirements for capital works programs in the mid years of the plan. In the later years the projection trends up as a result of gradually reducing cash outlay requirements for capital works programs in those years.

Underlying cash position

When analysing cash, it is prudent to back out the amounts that have been allocated to various internal reserves and trust fund liabilities to arrive at the underlying or unencumbered cash position of Council. The funds allocated to reserves are 'restricted assets' and cannot be utilised for recurrent operational purposes. The trust fund liabilities are monies held on behalf and repayable to third parties. This underlying cash position figure then complements the underlying working capital ratio.

The graph below shows actual underlying cash position achieved since 2002/03 and aggregates of previous years' plans. The light blue line shows actual financial results from 2002/03 through to 2015/16 and red line shows the current budget forecasts. The yellow line shows the aggregate for the past 10 years' financial plans and the green line the past 5 years financial plans.



As discussed immediately above for cash and investments and for the same reasons, the longer term underlying liquidity position of Council is generally weaker than the previous plans.

The financial process to manage cash involves benchmarking the underlying cash position against the underlying working capital ratio. This is because the underlying working capital ratio is inherently far more stable than the liquidity ratio and is referred to more often in longer term planning considerations. This is reflected in the current strategy.

It is not only important that the Council maintains a positive underlying working capital ratio, it must also pay particular attention to its underlying cash / liquidity position in current and forward budgets.

The Cash Flow Statement is broken down into three categories, these being:

- Operating activities;
- Investing activities; and
- Financing activities.

Operating activities correlate directly back to the Income Statement. It not only takes into consideration the budgeted cash inflows and outflows for a given period but is impacted by cash movements in the Balance Sheet for the same period. The net cash provided by the operating activities provide a funding source for investing activities (capital works) and financing activities (paying back borrowings).

The revisions made in 2003 to the Local Government Act removed reference to rate determination budgets and now mandates a legislative requirement that

budgets be prepared taking into consideration the key financial statements. The best practice guidelines for budgets strongly emphasise that councils focus on the availability of cash and investments when determining what funds are available for budgetary purposes.

Despite the inherent volatility of cash, it is important that continuous evaluations are made on the projected cash flows for current and future years. A fundamental objective is to project what the Council's liquidity will be during and at the end of a given year, but also for future years.

Revised Strategy (no change)

7 Budgeted underlying cash at the end of each year shall be measured by referencing it against the underlying working capital ratio in the Long Term Financial Plan.

5. Cash Flows from Operating Activities (Service Delivery)

Existing Strategies (no changes recommended)

- 8 Service level funding gaps will be identified and classified as primary or secondary in nature to clearly distinguish the cash flow requirements of maintaining existing service levels (primary gaps) and for service level enhancements (secondary gaps)
- 9 A series of key financial performance indicators, with appropriate threshold targets, will be utilised to strategically analyse the financial integrity of the Plan. These include:
 - underlying working capital ratio greater than 1.25
 - underlying result greater than 0.0
 - financial sustainability indicator greater than 95%
 - self-financing greater than 20%
 - indebtedness less than 40%
 - total debt as a % of rate revenue less than 60%
 - debt service costs as a % of total revenue less 5%

Service levels

Service levels and discretionary fund requirements have a direct impact on the net cash flow requirements provided by operating activities in annual and longer term budgets.

Council, through its Council Plan and Annual Business Plans determines what services and service levels are appropriate for its community. There are some services that are mandatory, whilst others are discretionary. Some services attract various levels of income from grants, fees or charges. Any shortfall between expenditure and income sources for Council services is funded via rates.

For some years the actual identification of services and quantifying funding gaps has been the most important strategic financial challenge that Council faced and needed to address.

The concept of identifying funding gaps and then strategically planning to bridge them over a period of time is a very important consideration. In 2008 a new strategy was developed that emphasised the importance of identifying, quantifying and distinguishing between primary and secondary funding gaps for infrastructure assets.

In 2009 the strategy was further refined to ensure the importance of distinguishing between primary and secondary funding gaps for all services that Council provide, rather than just being infrastructure centric. That is not to suggest that the identification of such funding gaps for infrastructure assets is any less important.

Due to the large portfolio of infrastructure assets, the potential cost implications will always be considerable.

It is important to note that infrastructure assets solely exist and are required for services. The important strategic shift was to acknowledge and recognise that service level requirements ultimately should drive financial resource requirements of asset management plans. Funding gaps, irrespective of whether they are service or asset related, need to be identified and then strategically bridged.

Service level funding gaps tend to have recurrent cost implications in forward budgets. Infrastructure gaps in contrast tend to have more of a varying cost impact over a number of years.

The approach for the past four years was to have service needs drive the funding requirements in the financial plan which was tempered by assessments of what are maximum levels of permissible rate rises in current and forward budgets in the Long Term Financial Plan.

Reduced grant funds from external sources have put even further pressure on relying on rate income to fund its service level requirements. The introduction of rate capping from 2016/17 necessitated a shift in strategic thinking to assess what levels of services can be provided for a given maximum rate rise.

Financial Performance Indicators

Council has a legislative requirement to implement the principles of sound financial management. It is important to minimise financial risk and generate enough income to fund recurrent operational requirements as well as asset renewal requirements and financing activities both now and in future years.

The Victorian Auditor General Office (VAGO) recommended in its 2008 Local Government Performance Reporting paper that councils use a series of financial performance, funding and borrowing capacity indicators to set and assess their financial performance and sustainability. VAGO use a series of financial sustainability indicators when assessing and reporting on councils' financial viability in its annual report on Local Government audit results to Parliament.

Council had been using very similar performance indicators for a number of years prior to the VAGO report to not only assess its annual performance but also the financial integrity of forward budgeted financial statements in the Long Term Financial Plan. Council can and does have the ability to set some additional and in some instances more sophisticated performance measures. The underlying operating and working capital performance indicators are examples of technically more sound indicators that Council uses.

The financial performance indicators and associated threshold targets that Council used in previous years include:

| Financial | Performance Ratio | Target / thresholds | | | | | | | | | |
|-----------|---------------------------------------|---------------------|--------|---------|--|--|--|--|--|--|--|
| | | Green | Yellow | Red | | | | | | | |
| • | Underlying result | > 0% | (-10%) | (>-10%) | | | | | | | |
| • | Underlying working capital ratio | >1.25 | 1.0 | <1.0 | | | | | | | |
| • | Self-financing | >20% | 10% | <10% | | | | | | | |
| • | Sustainability Indicator | >95% | 90% | <90% | | | | | | | |
| • | Indebtedness | <40% | 60% | >60% | | | | | | | |
| • | Debt as % of rate revenue | <60% | 100% | >100% | | | | | | | |
| • | Debt service cost relative to revenue | <5% | 10% | >10% | | | | | | | |

The performance indicators are described in more detail in Appendix 'B' at the back of this report.

Guidance is drawn from VAGO, Local Government Victoria and the Australia Loan Council in setting thresholds and tolerances for the key financial performance ratios.

A mandatory Local Government Performance Framework has been introduced by the State Government in 2014/15. The Financial Performance Indicators are detailed in the Local Government (Planning and Reporting) Regulations 2014 and disclosed in the 2015/16 Annual Budget document.

Interestingly there are some variations between some of the financial performance indicators that VAGO, Local Government Victoria (LGV) and South Gippsland use.

These include:

<u>Underlying result: - measurement of recurrent income and expenditure costs.</u>

- VAGO's indicator does not include contributions of non-monetary assets and net gain /loss on asset disposals;
- LGV's indicator does not include contributions of non-monetary assets, non-recurrent capital grants and capital cash contributions;
- South Gippsland's indicator backs out contributions of non-monetary assets, capital cash contributions, special charge scheme income for capital projects and all capital grants.

Backing out all capital funding irrespective of it being recurrent or one off provides a better (and more stable) match of recurrent income to recurrent expenses.

<u>Sustainability index: - measurement of expenditure incurred renewing existing</u> assets compared to annual depreciation costs.

- VAGO's indicator includes capital renewal and upgrade expenditure in its index calculation;
- LGV's indicator includes capital renewal expenditure in its index calculation;
- South Gippsland's indicator includes capital renewal and upgrade expenditure in its index calculation.

It is interesting to note that some years ago Council realigned its sustainability index calculations to align with the VAGO index. The LGV index now aligns with the index that Council had some years ago. There is merit to consider changing back the indicator so as to not include upgrade expenditure. This would provide a more pure and stable form of assessing expenditure effort over a period of time.

It is also worth noting that LGV has 18 financial performance and sustainability indicators that Victorian councils have to report on annually.

It will provide useful data for the State Government to assess councils in coming years. It will also enable South Gippsland to self-assess and benchmark itself against other large rural councils.

VAGO and South Gippsland have six and seven financial performance indicators respectively. These indicators are specific to both driving and analysing the financial integrity of budgeted and actual key financial statement performance

The ratios, targets and thresholds established in the setting of the 2016/17 Annual Budget and the Long Term Financial Plan are shown below.

| 2016/17 Original Budget | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Financial performance | | | | | | | | | | | | | | | |
| Underlying result | -3.95% | 2.68% | 3.30% | 2.98% | 2.70% | 2.97% | 2.68% | 0.57% | -0.19% | -0.20% | -0.14% | -0.20% | -0.85% | -0.46% | -0.88% |
| Underlying Working Capital | 1.64 | 1.72 | 1.44 | 2.39 | 2.10 | 2.44 | 1.25 | 1.33 | 1.19 | 1.06 | 1.43 | 1.37 | 1.35 | i 1.52 | 1.56 |
| Funding capacity | | | | | | | | | | | | | | | |
| Self-financing | 25.37% | 28.25% | 26.91% | 26.96% | 29.07% | 27.08% | 29.05% | 27.16% | 28.67% | 28.15% | 27.67% | 27.63% | 27.32% | 26.52% | 26.30% |
| Sustainability Index | 125% | 67% | 90% | 91% | 158% | 98% | 174% | 218% | 125% | 97% | 88% | 111% | 106% | 87% | 93% |
| Borrowing capacity | | | | | | | | | | | | | | | |
| Indebtedness | 10.38% | 8.51% | 1.68% | 1.76% | 1.85% | 1.92% | 2.01% | 22.77% | 24.82% | 20.36% | 19.18% | 18.03% | 16.90% | 15.78% | 14.69% |
| Total Debt as a % of Rate revenue | 8.38% | 8.13% | 7.88% | 0.00% | 0.00% | 0.00% | 0.00% | 24.13% | 26.59% | 25.78% | 20.58% | 19.13% | 17.71% | 16.32% | 14.95% |
| Debt servicing costs as a % of Total revenue | 0.21% | 0.22% | 0.22% | 0.08% | 0.00% | 0.00% | 0.00% | 0.84% | 0.88% | 0.86% | 0.65% | 0.66% | 0.61% | 0.57% | 0.53% |

The table immediately below shows the budgeted financial statements in the financial plan as at August 2016. Budget adjustments were made for 2016/17 to take into account budgets that were carried forward form the previous 2015/16 financial year for capital works and grant funded programs that had not been completed by 30 June.

| Current budget | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Financial performance | | | | | | | | | | | | | | | |
| Underlying result | -5.33% | 2.68% | 3.30% | 2.98% | 2.70% | 2.97% | 2.68% | 0.57% | -0.19% | -0.20% | -0.14% | -0.20% | -0.85% | -0.46% | -0.88% |
| Underlying Working Capital | 1.77 | 1.85 | 1.54 | 2.52 | 2.22 | 2.57 | 1.37 | 1.45 | 1.31 | 1.15 | 1.55 | 1.48 | 1.46 | 1.63 | 1.67 |
| Funding capacity | | | | | | | | | | | | | | | |
| Self-financing | 36.22% | 28.25% | 26.91% | 26.96% | 29.07% | 27.08% | 29.05% | 27.16% | 28.67% | 28.15% | 27.67% | 27.63% | 27.32% | 26.52% | 26.30% |
| Sustainability Index | 136% | 67% | 90% | 91% | 158% | 98% | 174% | 218% | 125% | 97% | 88% | 111% | 106% | 87% | 93% |
| Borrowing capacity | | | | | | | | | | | | | | | |
| Indebtedness | 12.01% | 10.14% | 3.25% | 3.29% | 3.33% | 3.36% | 3.40% | 23.98% | 26.13% | 21.63% | 20.42% | 19.23% | 18.06% | 16.91% | 15.79% |
| Total Debt as a % of Rate revenue | 8.38% | 8.13% | 7.88% | 0.00% | 0.00% | 0.00% | 0.00% | 24.13% | 26.59% | 25.78% | 20.58% | 19.13% | 17.71% | 16.32% | 14.95% |
| Debt servicing costs as a % of Total revenue | 0.21% | 0.22% | 0.22% | 0.08% | 0.00% | 0.00% | 0.00% | 0.84% | 0.88% | 0.86% | 0.65% | 0.66% | 0.61% | 0.57% | 0.53% |

The majority of indicators remain within strategic thresholds targets. It is marginally stronger than the original plan as a result of the actual financial result achieved for 2015/16 being favourable when compared to the forecasted outcome. The key financial performance indicators serve as very important lead indicators.

The underlying working capital ratio in the immediate years indicates that Council has financial capacity to accommodate unforeseen strategic opportunities or unavoidable cost events that may arise in that period of time.

The rolling budget adjustments show future years' financial ramifications of decisions or from uncontrollable cost events that may occur throughout a financial year.

As discussed earlier, there is a real possibility that the rate cap that is set for 2017/18 may be lower than the current 2.5% projection. Any reduction in the rate cap would have significant financial ramifications for forward income projections.

Taking the above comments into consideration, preliminary financial modelling undertaken in August 2016 indicates that if the rate cap was reduced from 2.5% to 1.5% in just the 2017/18 financial year Council would receive \$2.0 million less rate revenue over a 5 year period, \$4.3 million less over 10 years or \$6.5 million over 14 years.

Revised Strategies (no changes)

- 8 Service level funding gaps will be identified and classified as primary or secondary in nature to clearly distinguish the cash flow requirements of maintaining existing service levels (primary gaps) and for service level enhancements (secondary gaps)
- 9 A series of key financial performance indicators, with appropriate threshold targets, will be utilised to strategically analyse the financial integrity of the Plan. These include:
 - underlying working capital ratio greater than 1.25
 - underlying result greater than 0.0
 - financial sustainability indicator greater than 95%
 - self-financing greater than 20%
 - indebtedness less than 40%
 - total debt as a % of rate revenue less than 60%
 - debt service costs as a % of total revenue less 5%

6. Cash Flows from Investing Activities (Infrastructure Strategy Capital Works)

Existing Strategies (no changes recommended)

- 10 The amount of asset renewal funding required to maintain specified service levels as documented in asset management plans will be updated into the Long Term Financial Plan, subject to the available resource requirements, to ensure that the financial integrity of the plan is not compromised.
- 11 Any new, upgrade and expansion capital work proposals in the first four years of the Long Term Financial Plan must include a lifecycle cost evaluation that identifies the asset's construction, maintenance and operating cash flow requirements as well as the depreciation impact.
- 12 Capital income must only be utilised as a funding source for capital or 'one off' expenditure requirements.

Background

Council's portfolio of property, plant and infrastructure assets current replacement cost in the Balance Sheet is in excess of \$600 million. The vast majority of assets do not generate a revenue stream for Council. The assets are required in order to provide a variety of services to its community. Council is obligated to maintain and periodically replace the assets in order for them to continue to provide defined levels of service to its community.

The annual operating revenue generated by Council each year is over \$60 million. This revenue stream is disproportionally small relative to the value of assets in the Balance Sheet. The mix of services provided by local government, the associated infrastructure asset requirements and in relative terms low income streams, presents a financial management challenge that is unique to the local government sector.

The sustainability indicator

In the previous decade there was an absence of asset management plans for each major class of infrastructure assets. The plans did not reliably identify and quantify primary funding gaps in current and future years (from a lifecycle perspective) back to individual assets or class of assets. What was anecdotally known was that Council had not been spending enough on renewing its infrastructure assets. As a consequence, a financial strategy was developed in 2003/04 that focused on providing and prioritising increasing levels of funding for capital renewal works.

The strategy's 'spend effort' was expressed in a calculation called 'sustainability indicator'. This sustainability indicator assessed the amount spent in renewing infrastructure assets on an annual basis and compared it to the proportion of the total asset value consumed (equivalent to the annual depreciation charge). If the

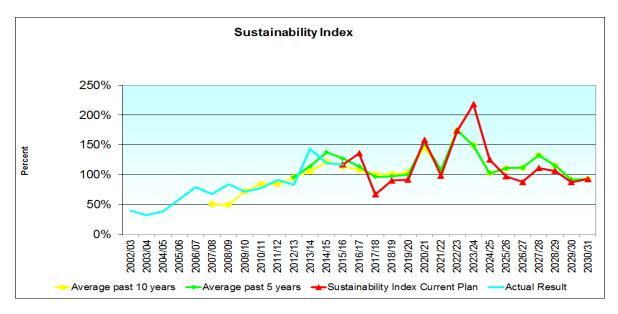
amount spent on renewing assets increased progressively each year, the effect would be that the sustainability indicator index would increase. That would be considered a positive outcome.

From 2003/04 to 2010/11 Council's sustainability indicator focussed on assessing 'renewal' expenditure effort on assets. In prior years Council spent disproportionately small amounts on renewing existing assets. The financial strategy impact on forward capital programs' capital renewal spend effort was substantial. The sustainability indicator improved from a very low 32% in 2003/04 and has gradually increased to be close to 100% in subsequent years.

The Victorian Auditor General Office (VAGO) had for a number or years compared the rate of expenditure on infrastructure 'renewal' 'upgrade' and 'extension' works with annual depreciation charges. For 2008/09 financial audits VAGO introduced a more targeted indicator that measures the 'renewal' and 'upgrade' expenditure with the annual depreciation charge. It focused on capital expenditure on existing assets and ignored expenditure on new assets. It also did not purport to identify the renewal gap. Its purpose is to assess spend effort on existing assets over a long term period.

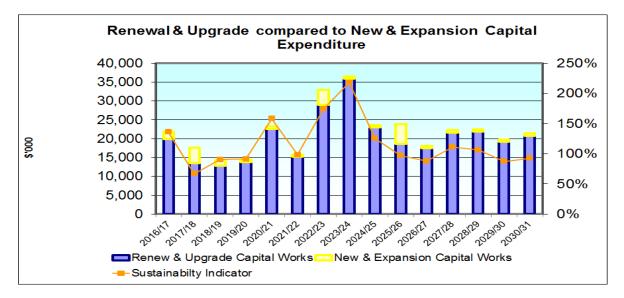
Council's existing strategy was revised in 2010 to also include 'upgrade expenditure' in the sustainability ratio to have alignment with the VAGO indicator. Ironically the Local Government Performance Reporting Framework 'Asset Renewal' indicator introduced in 2014/15 only includes asset renewal expenditure in the measures computation. The intention is not to revert back to original indicator, but rather wait and see whether VAGO and Local Government Victoria review and align their indicators so that there are no differences.

The graph below shows actual sustainability index results achieved since 2002/03 and aggregates of previous years' plans. The light blue line shows actual financial results from 2002/03 through to 2015/16 and red line shows the current budget forecasts. The yellow line shows the aggregate for the past 10 years' financial plans and the green line the past 5 years financial plans.



The sustainability index graph above clearly demonstrate the strategic and actual effort that has taken place over the past years in prioritising funds to capital renewal projects.

The bar chart and graph below clearly shows the level of funds being released to capital works in the coming years and how it has been prioritised to renewal projects. Importantly, this is all self-funded and is sustainable over the longer term. The objective now is to begin quantifying exactly how much is required, and when, for asset management purposes.



The sustainability indicator is a financial trend indicator and does not purport to quantify actual funding gaps. It makes for a very poor proxy if used as a measure to identify funding gaps.

The original financial strategy stated that a sustainability index value trending towards or in fact exceeding 95% was a desirable strategic objective. Reaching 100% did not in any way at all imply that infrastructure gaps have been bridged, however it is useful in assessing spend effort. It is still retained as a key financial performance indicator.

Since 2013/14 Council has prepared Asset Management Plans for all its major asset classes. The strategy was subsequently revised to emphasise the importance of asset renewal funding needs driving the funding requirements in the Long Term Financial Plan. The increased funding requirements still need to be responsibly funded.

South Gippsland is fortunate that there are no asset renewal primary funding gaps for all major classes of assets. There are adequate funds allocated in the Long Term Financial Plan for recurrent cost requirements for all major asset classes current defined service levels as documented in Asset Management Plans.

The second strategy states that any such expenditure proposal must include a lifecycle cost evaluation. This includes identifying the assets construction, maintenance and operating cash flow requirements as well as the depreciation impact.

Asset expenditure on 'new' or 'expansion' assets should be expected to be identified to specific jobs over a four year period and be supported by a business case that details lifecycle cost requirements and align with Council Plan objectives.

Asset expenditure budgets on 'new' or 'expansion assets in the following 5 to 15 years can either be:

- Identified to specific jobs supported by a summary business case that references back to a Council Plan strategic objective; or
- Have non-specific pools of 'funding capacity' allocated if it is seen to be supporting longer term Council Plan Strategic objectives.

The rationale for providing funding capacity in later years of financial plans is that major project proposals that run into many millions and in some instances 10's of millions of dollars tend to have long lead times. It is not unusual for the larger projects to have a 5 to 10 year lead time.

Planning ahead

It would not be unreasonable to assume that the community might wish to have additional and / or higher levels of service than is currently being provided. This being the case it would effectively create a 'secondary funding gap' that will need to be quantified and then bridged. Depending on the service level requirements, this may have both recurrent and capital funding implications. This is a 3rd tier financial pyramid challenge.

Council would have to consider the financial implications of undertaking additional expenditure over and above what has been currently allowed for in the Long Term Financial Plan.

Borrowing funds for new major capital works can and should be considered. This spreads the cost impact over a number of years. However it is important to note that not only the borrowings but the accompanying interest costs have to be paid back. Consideration is required of unlimited demands versus Council's limited financial resources and the opportunity cost of borrowing funds that will eventually need to be repaid. The financial implications of the introduction of rate capping from 2016/17 and onwards must also be carefully considered.

In the longer term if a community wants to maintain having a particular level of service being provided, it must also be prepared to pay for it. The preparedness to pay for services will be tempered by the net disposable community income of ratepayers which is their capacity to pay.

To put this in some sort of perspective the South Gippsland community has consistently indicated in annual Local Government Community Satisfaction Surveys (conducted by the Department of Planning and Community Development since 1998) that:

• Rate rises are too high;

- The community members do not know what they get for their rates and charges; and
- They do not get enough for their money

in relation to questions about the financial management performance of this Council.

Capital income and strategic asset management

It is also worth strategically considering and managing any capital income that may arise from asset sales. Capital income streams are 'one off' in nature and therefore should only be utilised as a funding source for capital or 'one off' expenditure requirements irrespective as to whether this cost is expensed in the Income Statement or capitalised to the Balance Sheet.

Capital income should never be used as a funding source for recurrent expenditure requirements. This principle is easy to apply when developing strategic Long Term Financial Plans.

It is also easy to apply during the financial year. Any unexpected capital income realised throughout a given financial year would provide a one off financial capacity. The funding may be strategically considered:

- As a funding source for some immediate capital works / major project initiative that arises throughout the course of the year; or
- As a funding source for the following or future years capital works considerations (by transferring the sale income to a specific asset sale reserve during the current year and releasing it in following year/s).

Council's existing strategy in relation to utilising capital income for capital or 'one off' expenditure requirements remains intact.

Revised Strategies (no changes)

- 10 The amount of asset renewal funding required to maintain specified service levels as documented in asset management plans will be updated into the Long Term Financial Plan, subject to the available resource requirements, to ensure that the financial integrity of the plan is not compromised
- 11 Any new, upgrade and expansion capital work proposals in the first four years of the Long Term Financial Plan must include a lifecycle cost evaluation that identifies the asset's construction, maintenance and operating cash flow requirements as well as the depreciation impact.
- 12 Capital income must only be utilised as a funding source for capital or 'one off' expenditure requirements.

Cash Flows from Financing Activities (Borrowing Strategy)

Existing Strategies (no changes recommended)

- 13 Council consider borrowing for new capital projects only when consistent underlying operating surplus results are being achieved.
- 14 For borrowings to be considered, projects must have had a full lifecycle cost analysis undertaken, proving that future cash inflows will exceed the cash outlays, or alternatively that the additional costs are quantified in the Long Term Financial Plan and the integrity of the financial strategies are not compromised.

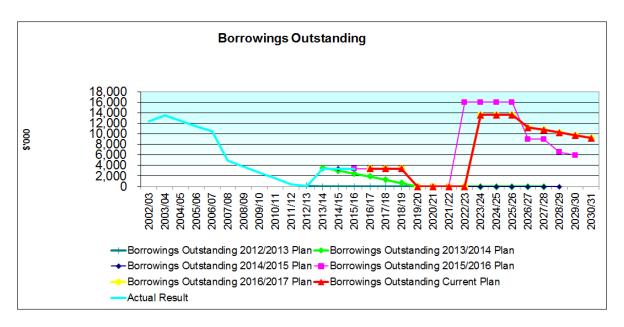
Cash flows from 'financing activities' in the Cash Flow Statement summarise cash flows specifically related to borrowing funds and the repayment thereof.

Since council amalgamations in 1994 through to 2003/04 Council had borrowed for a variety of reasons, including financing relatively large infrastructure projects as well as paying superannuation liabilities. In 2003/04 Council's outstanding borrowings peaked at \$13.5 million. At the same time, it had been incurring significant operating losses and had been doing so for a number of preceding years. In 2004/05 Council began a phase of debt reduction. At 30 June 2013, Council had outstanding borrowings of \$135,000.

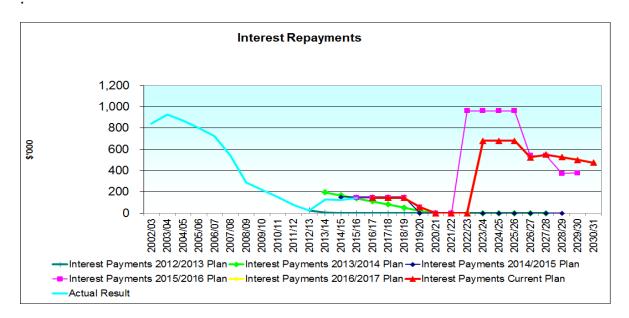
Council in 2013/14 had to borrow \$4.0 million to fund its \$4.6 million unfunded superannuation obligations that was payable 1 July 2013. At 30 June 2014, Council had outstanding borrowings of \$3.35 million.

In May 2014 Council resolved to participate in a pooled borrowing scheme named 'Local Government Funding Vehicle' to raise funding from a public bond market on behalf of participating councils. This enabled Council to refinance \$3.35 million over a period of 5 year. \$670,000 annually is being allocated to an internal reserve to ensure that Council has \$3.35 million on hand when the bond is payable in July 2019.

The graph on the following page shows borrowings outstanding for the current financial year and a number of previous years. The light blue line shows actual financial results from 2002/03 through to 2015/16. The red line shows the current financial plan forecasts. The other coloured lines depict previous 5 years financial plans.



The graph on the following page shows interest payments for the current financial year and a number of previous years. The light blue line shows actual financial results from 2002/03 through to 2015/16. The red line shows the current financial plan forecasts. The other coloured lines depict previous 5 years financial plans.



Although borrowings give an instant injection of cash to fund major projects, the other side of the equation is that the borrowings have to be paid back over a period of time as well as the associated interest or financing costs. These financial obligations are reflected in a number of the budgeted financial statements that span a number of years.

The first being the Income Statement where the finance or interest costs is recorded. The interest cost in a typical principle and interest repayment loan gradually tapers down over the life of the loan.

The Cash Flow Statement would show a very consistent cash outflow impact of having to pay back both the principal amount borrowed and also the finance cost over the life of the loan.

In the Balance Sheet, the majority of the loan outstanding would be classified as a non-current liability in the early years so the impact on the underlying working capital ratio would be minimal. Over the life of the loan as more principal amounts are committed to be paid back, they would be reclassified as current liabilities. This presents as a gradual increasing pressure on the working capital ratio.

Unless the Long Term Financial Plan is also amended to reflect either recurrent savings or increased income streams over the same period as a financial offset for new borrowing considerations, the financial strain will be adversely reflected in the majority of key financial performance indicators. This is a particularly important consideration in a rate capping environment which puts a ceiling on how much revenue can be raised from rates and charges.

It is very important that all the financial ramifications of borrowings which impact on the Long Term Financial Plan and the associated key financial performance indicators are well understood.

When raising funds from a public bond market, the amount raised becomes a non current liability. No repayment of principle owing is required until the end of the bond tenure. The total amount outstanding reverts to being classified as a current liability the year prior to it being payable. Analysis indicated that councils would benefit with approximately 50 to 75 basis points reduction in the interest rate when compared to a tender process undertaken with the banking sector. The reduced cash outflows when compared to a normal principal and interest payment arrangement enables additional interest income on investments to be generated over the period of the bond.

The forward budgets show a combination of borrowing funds on a bond market (2023/24) that has a partial repayment of principle in 2026/27 and is restructured as a principle and interest loan.

Council's existing strategies in relation to borrowings remain relevant. The first strategy ensures that Council does not repeat the mistakes that were made in previous years when it borrowed funds whilst incurring recurrent operating losses. The second strategy ensures that a proper business evaluation process is undertaken when considering borrowing for major works.

These borrowing strategies are further complemented by other financial strategies. Council's current strategy of quarantining material year end favourable outcomes to an internal futures reserve is a complementary cost containment strategy to the existing loan strategy. As is the other strategy, that allocates annual top up allocations to the General Reserve.

By following these strategies Council has demonstrated that it has taken a much more disciplined approach in considering financing requirements from borrowings by minimising, as much as possible, the future finance costs associated with borrowed funds. The easy but financially expensive alternative is having a borrowing strategy that is driven by prudential threshold levels.

Financing Activities

Borrowing scenarios

Borrowing funds should only be considered in certain circumstances. Some options are briefly discussed below.

Commercial ventures

Borrowing to fund any capital projects that will have proven cash flows in future periods to 'repay' the cash outlays required in the initial period including the finance costs, as well as the ongoing recurrent expenditure requirements associated with the asset is worthy of consideration. Commercial ventures that provide monetary returns are typically financed by long term borrowings.

The reality is that there are not many 'capital intensive' services that councils provide that generate good recurrent income streams. Councils cannot avail themselves of tax effective accounting strategies that the commercial world has in respect to borrowings. Councils also have to address National Competition Policy requirements. These require increased governance and reporting requirements that can have a negative cost impact on the venture.

Capital renewal works

Extreme care is required when considering borrowing to finance 'recurrent' capital renewal projects. Currently Council self-funds capital renewal works in excess of \$12 million in most years. Unless it can be clearly demonstrated that there are future cost savings or efficiencies to be had that are greater than the cost of finance, it would be inappropriate to fund recurrent capital renewal programs from borrowings.

If Council, in an effort to try and reduce the annual rate burden, decided to borrow say \$1 million to fund renewal works instead of self-funding this cost, the financial implications would be as follows. The total cash outflows would be reduced to \$119,000 per year over 10 years instead of \$1 million in one year (based on borrowing \$1 million at 3.5%). This would suggest that the rate increase in that particular year could then be reduced by \$880,000 or 2.35%. (A 1% increase in rates equates to \$372,000). This on face value would appear very appealing. It would imply that the current projected rates and charges increase for 2017/18 could be reduced from 2.50% down to 0.15%.

Unfortunately there would be some significant longer term financial ramifications that would need to be carefully considered. By reducing the rate rise in one year there would be a 10.2 million reduced income stream generated from rates over 10 years.

To maintain the integrity of the Long Term Financial Plan the previously self-funded capital works program would have to be reduced accordingly. If the objective was to provide the same level of capital renewal works, either the rates would have to be significantly increased the following year or alternatively additional funds would have to be borrowed in the following years.

With the introduction of rate capping from 2016/17 this presents a greater challenge. A very compelling business case would need to be prepared and submitted to the Essential Services Commission to consider permitting Council to increase its rate rise over the general rate cap that applies to all Victorian councils.

The example above only quantifies the financial impact of borrowing \$1 million in one year. If the strategy was to borrow \$1 million each and every year the negative compounding impact would be quite dramatic and problematic.

Capital upgrade new and extension works

The Long Term Financial Plan currently shows that Council has allowed expenditure in its forward budgets for capital upgrades, new and extension works that generally fluctuate between one to four million dollars per year. They are currently self-funded. If Council decided to borrow for such capital works to reduce the immediate rate burden, the longer term financial ramifications would be no different to what was described above for asset renewal works.

Council could consider undertaking additional works over and above what it currently has allowed for in its existing capital works program in the Long Term Financial Plan by borrowing funds. This would spread the cost burden over a number of years and the longer term financial implications would be less dramatic. This proposal would still warrant careful consideration.

To fund an additional \$1 million capital works each and every year (borrowing \$1 million at 3.5% over 10 years) it could equate to Council having to increase its rates by approximately an additional 0.30% each year. Fortunately, Council currently has low debt and has financial capacity to be able to borrow. It has the financial capacity to accommodate borrowing funds in the earlier years of its current Long Term Financial Plan and would not have to consider further increasing its rates and charges.

In the mid to later years of the Long Term Financial Plan there is less financial capacity to 'self fund' borrowings. Council would either have to find productivity savings and / or reduce service levels to provide a funding offset for the additional recurrent finance costs requirements. Alternatively it could make application to the Essential Services Commission to raise its rates above the rate cap that is set by the State Government. The expectation being that Council would have investigated and exhausted all other alternate revenue making or expenditure reduction options prior to approaching the Essential Services Commission.

The critical issues that need to be considered are the preparedness of ratepayers to fund the paying back of borrowings over a number of years and Council complying with the rate capping environment.

Council could also consider reducing the finance costs by borrowing short term if at all possible. For example if the term of a loan (borrowing \$6.0 million at 3.5%) could be reduced to say 5 years instead of 10 years, the finance cost would be further reduced by \$570,000. This could be done by strategically taking into consideration any reserve fund capacity that it can avail itself of at the time the project is scheduled to commence as well as any longer term available financial capacity in the later years of the financial plan.

Prudential ceilings or thresholds are commonly incorporated into local government borrowing strategies to justify borrowing funds on a cyclical type basis. This approach can be likened to setting a 'quasi credit card limit' on the extent of funds Council can access through borrowings. Longer term this can prove to be very counterproductive. So long as you don't exceed the prudential limits, all is deemed to be well and strategically responsible. The reality is that South Gippsland Shire Council in 2002/03 did not exceed prudential limits but got itself into considerable financial difficulties.

If it cannot not be clearly quantified and demonstrated that the longer term financial benefits exceed the finance cost commitments over the life of the loan, a threshold approach would be likened to using a credit card facility that is, borrowing funds simply because it can without fully considering the longer term financial ramifications.

Borrowing for major projects and the concept of intergenerational equity

Borrowings should only really be considered when a large new capital project has been identified that is deemed highly desirable and beneficial. The repayments for such projects are typically structured for a prolonged period of time, so as to match the lifecycle of the project. This strategy enables the project to proceed and spreads the cost burden over a number of years.

This concept is commonly referred to as the 'intergenerational equity' approach. The principle is to spread the cost burden by linking payment for the asset (via debt redemption payments) to successive Council populations who are deemed to be the beneficiaries of the asset. Again, some caution is required.

Currently, if Council borrowed funds over a 7 year period instead of say 3 years, the applicable interest rate would be 0.64% more expensive. The premium between a 3 year interest rate and 10 year rate is 1.03%. The major banks typically only provide maximum 10 year loans to local government. A significant number of assets have a lifespan far greater than 10 years. If Council wanted to have an extended finance arrangement (a 10 year loan with a 40% residual payment at maturity to approximate a 15 year cash flow) the premium would be 1.18% when compared to a three year term.

In the commercial world borrowings are usually made for major asset acquisitions that provide a revenue stream for the business. Borrowing terms for these types of investments tend to be structured for prolonged periods of time. These types of

borrowing structures provide a spread of costs against revenues over a number of years as well as tax benefits.

This intergenerational equity approach needs to be exercised with caution. The Institute of Public Works Engineering Australia financial guidelines confirm that the existence of Financial Strategies and plans helps an organisation determine how much to borrow and when. They make the point that there is no point borrowing long term for a long lived asset if the financial plan shows it has financial capacity to borrow short term.

Major projects typically have several years lead time and this should be strategically taken advantage of. Wherever it is reasonably possible to do so complementary strategies such as utilising reserve funds and later years financial capacity ought to be considered to minimise overall finance costs.

Referring to the previously used example, if Council had accumulated a cash backed General Reserve amounting to \$4.0 million and it required \$10 million capital funds for a major project, it would only have to borrow \$6.0 million dollars. Being able to self-finance to the value of \$4 million would immediately save approaching \$747,000 in financing costs (if loan taken over 10 years at 3.5%). Again as previously discussed, if Council could borrow short (say 3 years) because it had financial capacity in the later years it could save an additional \$581,000 in finance costs.

If the financial ramifications of borrowing commitments on future years' financial plans are not fully understood there is a real risk that future generations may in fact be committed to paying expensive financing arrangements for the projects funded by previous Councils.

Council must be able to demonstrate that it can afford to responsibly borrow for major works and understand the future financial ramifications. The community must also be prepared to pay. The acid test is whether the community perceives the value of the project is equal to or exceeds the cost of the project (including the associated financing costs). If they believe it will be of value, this will be demonstrated by their preparedness to pay through their rates and charges.

Borrowing for 'new' capital works & existing asset renewal funding gaps

When considering funding capital expansion projects with borrowings, it is highly desirable that Council can with some confidence establish if it has any primary funding gaps for its current portfolio of infrastructure assets.

If Council sometime down the track determines that it wishes to finance capital expansion projects despite the fact that it still has primary funding gaps, this will impose further cost pressures on Council. To responsibly accommodate this scenario, Council would need to financially accommodate this situation by extending the number of years in which it now wishes to bridge the renewal funding gap.

The most important strategic consideration in any capital funding scenario is that Council ensures that it fully understands the annual and longer term financial considerations when it considers any borrowing proposals.

If the above matters are not seriously considered, the short term gain from borrowing, no matter how desirable, may in fact be over shadowed by the undesirable longer term financial ramifications.

Revised Strategies (no change)

- 13 Council consider borrowing for new capital projects only when consistent underlying operating surplus results are being achieved.
- 14 For borrowings to be considered, projects must have had a full lifecycle cost analysis undertaken, proving that future cash inflows will exceed the cash outlays, or alternatively that the additional costs are quantified in the Long Term Financial Plan and the integrity of the financial strategies are not compromised.

8. Fees and Charges

Existing strategies (no changes recommended)

- 15 Where reasonably possible, fees and charges are increased by the same general rates increase until full cost recovery is achieved for direct service provision. Any fees that are not increased in line with the planned rate rise be clearly identified and documented for Council's consideration.
- 16 Any services that undergo service level review process which have non statutory fees and charges will have those fees and charges identified to reflect their level of community benefit which clearly articulates the basis for the fee or charge relative to the service being provided.

When a service is being provided and the income recovered from the fees and charges is less than the expenses incurred in providing the service, the short fall invariably has to be paid by someone. Any net cost between fees paid and direct costs incurred in providing a particular service is inevitably financed through rate income.

A widely accepted public sector pricing principle is that fees and charges should be set at a level that recovers the full cost of providing the services unless there is an overriding policy or imperative in favour of subsidisation.

Due to the nature of some services, it may be considered not appropriate to pursue a full user pays system. This could be for reasons where there is some particular health and / or social benefit being provided.

Other fees may be impractical to attempt to have full cost recovery on, for example some leisure activities that may have a perceived community benefit or are fixed by external parties and cannot be altered by councils. Other considerations could be reviewing parity of fees being charged for similar services in neighbouring councils.

At the very least, wherever reasonably possible to do so, fees and charges need to be reviewed taking into consideration CPI movements as well as program costs associated with providing particular services. Further to this, cost recovery wherever possible should be considered as part of the fees and charges review process.

It is considered from a ratepayer's perspective that fees and charges are revenue supplements that specifically benefit the individuals receiving these services. The payment of fees and charges therefore ought to reduce the rate burden to the broader community. If fees and charges do not keep pace with increases in the cost of service provision, or if the fees are set only partially to recover costs, then the cost burden can fall back on all ratepayers.

From a service user's viewpoint, the fee or charge acts as a price signal about the cost and value of resources used to provide the service they receive.

Council in 2013/14 originally established a committee to review Fees and charges for all services. This review was then incorporated into being part of the individual departments' service review process being conducted by Council.

The current strategy acknowledges the reality that for most service providers that it would have been a challenge to go much beyond identifying direct costs associated with service provision, let alone objectively identifying indirect costs and overheads.

The existing strategy also relies on the assumption that most fees and charges are significantly less than the direct costs incurred in providing this service. As a result most fees by default (statutory fees excepted) increase by the annual rate rise. Fees and charges generally speaking therefore increase greater than the costs associated with the service delivery. Funding gaps as a result are gradually being bridged.

In coming years as departments analyse and clearly document services standards it would be appropriate to develop a more sophisticated approach to setting and reviewing fees and charges. Systems would have to be developed to capture direct costs as well as indirect costs associated with service delivery. The Victorian Auditor General's report on Fees and Charges in 2010 considered that the MAV Overheads Model – Manual an appropriate tool to assist councils to allocate indirect costs to services.

The new additional strategy enables this more sophisticated approach to set fees to take effect over a period of time. Service level reviews would trigger the more advanced fees and charges review process being implemented. Other departments that provide services that have fees and charges that are not being subjected to a service review process can also request that their fees and charges be set using this more sophisticated approach.

The basis for fees would include 'zero cost recovery', partial cost recovery', 'full cost recovery', 'rate of return pricing' or 'reference pricing' and would be dependent on the type of service being provided.

Revised Strategies (no changes)

- 15 Where reasonably possible, fees and charges are increased by the same general rates increase until full cost recovery is achieved for direct service provision. Any fees that are not increased in line with the planned rate rise be clearly identified and documented for Council's consideration.
- 16 Any services that undergo service level review process which have non statutory fees and charges will have those fees and charges identified to reflect their level of community benefit which clearly articulates the basis for the fee or charge relative to the service being provided.

9. Rating strategy

Existing Strategy (no change recommended)

- 17 Council consider the most appropriate rating strategy to provide adequate funds to:
 - achieve sustainable underlying surpluses;
 - achieve sustainable cash flows; and
 - fund capital renewal projects;

in both the Annual Budget and Long Term Financial Plan to support defined service and infrastructure asset requirements.

The overall rating strategy needs to consider the following parameters:

- To maintain equity within South Gippsland Shire Council's rating system;
- Provide adequate funding for asset renewal to approximately equate the wear, tear and obsolescence on existing assets (including bridging any primary funding gaps);
- Balance revenue streams associated with its program budget that specifically allocates resources for the achievement of outcomes identified in Annual Department Business Plans;
- Provide an adequate level of funding in future years to enable a sustainable level of services and service levels to be delivered to the community (Secondary funding gaps identified and bridged); and
- The Long Term Financial Strategies, Plan and associated key financial performance indicators are not compromised.

As noted previously, the greatest challenge Council faces is defining its service level requirements and funding them in both a financially 'sustainable' and 'affordable' manner. Council has to be mindful of the preparedness and 'affordability' of it ratepayers to pay rates and charges for a given level of services. This has been an ongoing challenge for some years, not only for South Gippsland, but the local government industry.

Council prepared a Rating Strategy 2014-2018 that changed the rating structure to achieve a more equitable distribution of the rate burden. The more significant changes include phasing out the Municipal Charge over two years, removing the costs associated with street sweeping and public litter bin collection from the waste charge, excluding lifestyle properties from the Farm differential rate, increasing the Vacant land, Commercial, Industrial and Cultural & Recreational differential rates and reducing the Farm differential rate over two years. As a result the amount of rates and charges paid by some property owners increased whilst other property owners experienced a decrease.

It is important to note that the terms of reference for the Rating Strategy specifically stated that it not consider the amount of total rates and charges revenue to be

collected, nor to review cost effectiveness and efficiencies of providing Council services nor the merit or otherwise of the range of services and facilities provided by Council.

The determination of what level of rates and charges revenue is required is in fact driven by the Council Plan strategic objectives that in turn inform the Annual Business Plans and Asset Management Plans. These plans in turn drive the annual and longer term funding requirements of Council. All Victorian councils from 2016/17 and onwards now have to take into consideration and comply with rate capping requirements. This effectively places a ceiling on the level of rates and charges that a council can raise in any given year.

Prior to the introduction of rate capping from 2016/17, the previous position was to have service needs drive the funding requirements in the financial plan which was tempered by assessments of what are maximum levels of permissible rate rises in current and forward budgets in the Long Term Financial Plan. From 2016/17 onwards rate capping effectively will determine what level of funding is available for service requirements.

The funding requirements are captured and collated in budgeted financial statements in the Long Term Financial Plan. The Long Term Financial Strategies give guidance to ensure that the resulting annual and longer term budgeted financial statements are financially sustainable. The financial implications and in particular the impact on current and future rates and charges increases can then be strategically analysed.

Reduced grant funds from external sources will put even further pressure on relying on rate income to funds its service level requirements. Coming years may require a shift in strategic thinking to assess what levels of services can be provided for a given maximum rate rise.

The challenge is to sustainably fund a given level of services and discretionary expenditure as well as preserving Council's existing assets in a financially responsible manner now and in future years. Responsible financial management would be evidenced by key financial performance indictors not being compromised in the forward budgets of the Long Term Financial Plan. In order to be able to achieve this, it may be necessary to consider:

- Reducing or eliminating existing services;
- Review funding levels provided for discretionary one off type projects including capital expansion projects;
- Reducing costs wherever possible (efficiency);
- Attract more grant funds;
- Responsibly manage borrowings; and
- Increase fees and other charges.

Revised Strategy (no change)

17 Council consider the most appropriate rating strategy to provide adequate funds to:

- achieve sustainable underlying surpluses;
- achieve sustainable cash flows; and
- fund capital renewal projects;

in both the Annual Budget and Long Term Financial Plan to support defined service and infrastructure asset requirements.

Conclusion

Why have financial strategies? Council has a legislative obligation to implement the principles of good financial management. Good governance advocates that Council needs to be transparent with its strategic financial planning processes.

Financial strategies and the resultant Annual Budget and Long Term Financial Plans are essential to ensure Council can sustainably manage its limited resources within an environment of changing and unlimited demands. Long Term Financial Strategies enables both Annual Budgets and Long Term Financial Plans to both deliver on longer term Council Plan objectives in a financially sustainable manner.

The financial strategies presented in this report have been reviewed and it is considered that no refinements are required. This reflects the growing maturity and financial stability of this organisation in relation to strategic long term financial management practices.

Long Term Financial Strategies ensure that the resulting annual and longer term budgets in the Long Term Financial Plan are financially sustainable.

APPENDICES

Appendix A – Original financial strategies

Listed below are the actual financial strategies adopted by Council at its meeting in April 2003.

- 1. That council adopt the budgeted statement of financial performance (profit and loss Statement) as being an integral part of the budget setting process of South Gippsland Shire for current and forward budgets.
- 2. That South Gippsland Shire Council aim to achieve a breakeven operating result in the statement of financial performance within 5 financial years (2007/08).
- 3. That Council adopt the budgeted statement of financial position (balance sheet) as being an integral part of the budget setting process of South Gippsland Shire for current and forward budgets.
- 4. That the working capital ratio of South Gippsland Shire Council in proposed budgets and forward financial plans be targeted not to fall below 2 to 1.
- 5. That budgeted transfers to reserves be matched by an equivalent budgeted surplus in the statement of financial performance so as to preserve the accumulated surplus position of the Council (particularly after Strategy 1 has been achieved).
- 6. That Council adopt the budgeted statement of cash flows as being an integral part of the budget setting process of South Gippsland Shire for current and forward budgets.
- 7. That the budgeted 'cash at the end of year' position be targeted to be within the range of \$1.0 million to \$1.5 million in annual and forward financial plans pending further detailed analysis of budgeted cash inflows and outflows.
- 8. That capital expenditure on asset renewal projects (and upgrades that have a significant renewal component) be given priority over capital expenditure on new assets until the sustainability index consistently exceeds 95%.
- 9. That the detailed 10 year capital works program be reflected in Councils current and forward budgets.
- 10. That the detailed 10 year Plant replacement program be reflected in Councils current and forward budgets.

- 11. That Council take appropriate action to reduce its total debt to below 65% of Rate revenue within the next 4 financial years (2007/2008).
- 12. That any new projects that require loan funding be considered only if the projects will have proven cash flows in future periods to 'repay' the cash outlays required in the initial periods and / or that the capital evaluation guidelines be used to evaluate costing impacts on the forward budgets.
- 13. That Council consider borrowing for new capital works (Leisure Centre stage 2 excepted) only after at minimum breakeven operating results are achieved in statements of financial performance.
- 14. That Council use the program budget to identify specific resource for achieving outcomes identified in service plans and requirements Annual business plans, which in turn will show the rate impact (cost) of providing services and outcomes.
- 15. The rate revenue required figure be determined by analysing the program budget together with the budgeted statement of financial performance, the statement of cash flows as well as the statement of changes in equity.
- 16. That Council consider the most appropriate rating strategy to provide adequate funds to:
 - Achieve a breakeven operating result in statement of financial performances,
 - Achieve a sustainable cash flow,
 - Fund capital renewal and appropriate upgrade projects,

in both the annual budget and in the long term financial plan.

17. That Council consider the most appropriate fees and charges strategy so that adequate funds are recovered to offset operational expenses in annual and future budgets.

Appendix B – Financial performance indicators

Financial performance

Underlying Working Capital Current assets / Current liabilities

Current assets as per Balance Sheet not including restricted assets quarantined to internal reserves Current liabilities as per Balance Sheet

Measures ability to pay existing liabilities

| Indicator | Range | Comment |
|-----------|------------|---|
| Green | > 1.25 | Low risk of financial sustainability |
| | | concerns |
| Yellow | 1.0 - 1.25 | Caution with cash flow as issues could arise with meeting obligations as they fall due. |
| Red | <1 | Immediate sustainability issues with insufficient current assets to cover liabilities. |

Underlying result

Adjusted net surplus / underlying revenue

Adjusted net surplus is underlying revenue less expenses.

Underlying revenue does not include one off capital cash contributions and developer contributions, capital grants and net gain / loss on disposal of assets.

Measures strength of financial result

| Indicator | Range | Comment |
|-----------|----------|---|
| Green | >0 | Low risk of financial sustainability |
| | | concerns. |
| Yellow | 0-(10)% | Risk of long term run down of cash reserves and inability to fund asset renewals. |
| Red | > (-10%) | Insufficient revenue to fund operations and asset renewal. |

Funding capacity

Self-financing

Net operating cash flows / underlying revenue

Net operating cash flows as per Cash Flow Statement

Underlying revenue does not include one off and developer contributions, capital grants and net gain / loss on disposal of assets.

Measures ability to self-fund asset replacement

| Indicator | Range | Comment |
|-----------|-----------|---------------------------------------|
| Green | >20% | Generating enough cash from |
| | | operations to fund assets. |
| Yellow | 10% - 20% | May not be generating sufficient cash |
| | | from operations to fund new assets |
| Red | <10% | Insufficient funds from operations to |
| | | fund new assets and renewals. |

Sustainability Index Capital spend / Depreciation

Capital spend as per Cash Flow Statement Depreciation as per Income Statement.

Measures level of spending on assets

| Indicator | Range | Comment |
|-----------|---------|---------------------------------------|
| Green | >95% | Low risk of insufficient spending on |
| | | asset renewal. |
| Yellow | 90%-95% | May indicate that spending on asset |
| | | renewals is insufficient |
| Red | <90% | Spending on asset renewals has not |
| | | kept pace with consumption of assets. |

At best this is a poor ad hoc asset spend indicator. It is useful in that it assesses financial 'spend effort' over a period of time.

Ideally this should in time be replaced by ratio analysis of Written Down Value to replacement value when credible consumption based depreciation is introduced.

Borrowing capacity

Indebtedness

Non-current liabilities / own sourced revenue

Non-current liabilities as per Balance Sheet

Own sourced revenue does not include capital grants

Measures ability to cover long term liabilities from own revenue

| Indicator | Range | Comment |
|-----------|---------|---------------------------------------|
| Green | <40% | No concern over the ability to repay |
| | | debt from own source revenue. |
| Yellow | 40%-60% | Some concern over the ability to |
| | | repay debt from own source revenue. |
| Red | >60% | Potential long term concern over the |
| | | ability to repay debt levels from own |
| | | source revenues. |

Total Debt as a % of Rate revenue

Total Debt as a % of Rate revenue

Includes current and non-current liabilities in Balance Sheet Rate income as per Income Statement

Measures level of rate income relative to total debt

| Indicator | Range | Comment |
|-----------|---------|--------------------------------------|
| Green | <40% | Reasonable reliance on rate revenue |
| | | to fund debt. |
| Yellow | 40%-60% | Undesirable reliance on rate revenue |
| | | to fund debt. |
| Red | >60% | Unsustainable reliance on rate |
| | | revenue to fund debt. |

Debt servicing costs as a % of Total revenue Debt servicing costs as a % of Total revenue

Borrowing cost expenses as per Income Statement Total revenue in Income Statement not including donated assets and gain/ loss on asset disposals

Measures portion of revenue committed to fund debt finance costs

| Indicator | Range | Comment |
|-----------|--------|---------------------------------------|
| Green | <5% | Reasonable proportion of total |
| | | revenue to fund debt finance costs. |
| Yellow | 5%-10% | Undesirable reliance on proportion of |
| | | total revenue to fund debt finance |
| | | costs. |
| Red | >10% | Unsustainable reliance on proportion |
| | | of total revenue to fund debt finance |
| | | costs. |

The performance indicators are not dissimilar to the Victoria Auditor General Office's financial sustainably indicators that it uses to assess all Victorian Councils.