A new GIS system to improve services

Council has implemented a new Geographic Information System (GIS) that improves service delivery and supports community engagement.

GIS Officer, Gordon Simpson, said the new system offered capabilities that realised the vision in Council's GIS Strategy.

"Intramaps is an agile system that will not only meet Council's current business requirements, but has the flexibility to grow with the organisation," he explained.

"GIS is becoming an essential part of Council service delivery. Now when there's a fireworks display we can map how far the noise will travel and make sure residents with pets and livestock are notified. It's an intuitive visual tool that turns data into easily understood maps."

Manager Innovation and Council Business, Vanessa Adams, said this technologically advanced GIS system provided Council with cost savings resulting from greater efficiency and would support better decision making, improved communication and better geographic information recordkeeping.

"Intramaps will help our Customer Service Officers respond to a wider range of queries without having to forward a call and it requires minimal training to use," she explained.

"Council staff will gain greater insight into service needs through widespread use of GIS on many types of devices."

Council's new GIS system is being implemented in stages. Stage 1 saw the replacement of the old system in October last year. This has set the scene for the introduction of a hosted Public Facing Web Map, which is compatible with smart phones and tablets, by the end of this calendar year.

PR1799 2/3/16