General Feedback Form

**Type of feedback/request (Please tick one)**  
 Parks & Gardens *(trees, playgrounds, parks,)* Road Maintenance *(grading, drainage, etc.)*   
 Waste & Recycling *(missed collection, damaged)* Home and Community Care   
 Environmental Health *(food registration, safety)* Wastewater *(septic, etc.)*  
 Planning Building  
 Animals *(registration, barking dogs)* Local Laws *(Burning off, infringements, parking)*  
 Other  
  
Full name

Daytime Phone Mobile

Property Address

Location of feedback/request

Details of feedback/request

Signature Date

What happens to your feedback/request?  
Your feedback/request will be logged into our Customer Request System and allocated to the relevant department and you will be provided with a reference number. Council will respond to written enquiries, including emails, within 10 business days of receipt of the correspondence. We will provide either a resolution to your enquiry or outline how it will be handled. If the request requires further investigation, the timing required to complete the request will be included in the response.

**OFFICE USE ONLY**Request no:   
Date:   
CSO:

