



New Community Satisfaction Surveys Released

South Gippsland Shire Council has released new community satisfaction surveys this week for community members to have their say.

A letter and survey has been mailed out to 4,000 randomly selected and diverse residents who will have until Monday 30 April 2018 to share their feedback.

The survey seeks feedback on a range of Council services, along with a number of mandatory questions that Council must include in the Annual Report.

The survey can be completed in hard copy format as supplied or online at the web address provided on the letter to these residents.

South Gippsland Shire Mayor Councillor Lorraine Brunt was pleased that the surveys had been released.

“In previous years we have had community satisfaction surveys completed by phone call, this year we wanted to try a different approach where community members could complete their feedback at a time and place that suits them.

“The approach this year also allowed us to include specific questions on various Council services, which will make the responses received more informative and useful for us.

“I highly encourage all residents who receive a survey to complete it and return it back to us as soon as they can. We are very eager to see the results this year and are open to receiving feedback for further improvement opportunities,” said the Mayor.

For more information or assistance with the community satisfaction survey please contact Council’s Customer Service team on 5662 9200.

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