

Visitor Information Services Review

South Gippsland Shire Council will maintain the fully accredited Foster Visitor Information Centre (Hub) and transition to a Seasonal Visitor Information Centre in Korumburra following its meeting this week.

The Korumburra Visitor Information Centre will retain full accreditation during peak season and operate from 1 December until one week after Easter annually.

Services will continue uninterrupted until the end of Easter 2019, after which the transition will begin.

The transition has been the result of a review of Visitor Information Services in 2016/17 and two rounds of community consultation.

Council will conduct a review of the Visitor Information Service in 2021/22 to ensure the service is still meeting the needs of both visitors and the community.

South Gippsland Shire Mayor Councillor Lorraine Brunt said it was vital to balance community and visitor needs.

“The Visitor Information Services Review evaluated the current service to ensure it met contemporary visitor needs and provided value.

“Council believes that transitioning the Korumburra Visitor Information Centre to a seasonal service will improve the cost benefit for our community.

“Our officers and volunteers are to be commended for their service to our visitors and we hope these new arrangements will continue to serve our tourism sector,” said the Mayor.

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