

South Gippsland Storm Support



South Gippsland
Shire Council

Mental Health

Agency	Description	Referral Required	Contact Number
Victorian Council of Churches Emergencies Ministry	Complete a short form to receive a call from someone to help you talk through your storm experience.	No	Complete a form at: https://vccem.org.au/pfa/
Red Cross Outreach	Council can refer you to the Red Cross Outreach Service to help you talk and work through your storm experience.	Yes	5662 9200 (Council)
Lifeline	If you are feeling overwhelmed and finding it difficult to cope, contact Lifeline.	No	13 11 14
Suicide Call Back Service	If you're finding it difficult to cope and need to talk to someone, this service can assist.	No	1300 659 467

Financial

Company/Agency	Description	Referral Required	Contact Number
Ausnet Residential Customers	A Prolonged Power Outage Payment of \$1680 per week – for up to three weeks – will be extended to all eligible households (residential customers) without power as at Thursday 17 June.	No	13 17 99 More information: https://www.ausnetser-vices.com.au/en/About/News-Room/News-Room-2021/Storm-Update
Ausnet Business Customers	A Prolonged Power Outage Payment for businesses with an annual payroll of less than \$10 million can apply for payments of \$2500 per week – for up to three weeks – if they were without power as at Thursday 17 June 2021.	No	13 17 99 More information: https://www.ausnetser-vices.com.au/en/Outages/Claims-And-Complaints/Prolonged-Power-Outage-Payment
Gippsland Emergency Relief Fund (GERF)	Funding may be provided if your principal place of residence, farm or business was impacted by the storm event with access to the property prevented or the house uninhabitable for more than 1 to 2 weeks because of damage to the building.	Yes	5662 9200 (Council) Details of impacts will be required to make an assessment.
Department of Families, Fairness and Housing	A one-off payment may be available for people whose homes were significantly damaged (uninhabitable) or who are a registered power dependent customer without power and suffering financial hardship.	Yes	5662 9200 (Council) Council can take details and submit an application on your behalf.
Rural Financial Counselling Service	Provides free financial counselling to farmers, fishing enterprises, forestry growers and harvesters, and small related businesses experiencing, or at risk of, financial hardship.	No	1800 686 175
National Debt Helpline	A free and confidential service available for anyone affected by an emergency. A financial counsellor can help you to: access relief for utility bills and other payments and understand your government income and other entitlements.	No	1800 007 007

Agricultural

Agency	Description	Referral Required	Contact Number
BlazeAid	Support can be provided to help clean up and rebuild farmers' fences. A camp has been set up in Yinnar.	Yes	5662 9200 (Council) Details of impacts will be required to make an assessment.
Need for Feed	Support people who have lost stock in the storm/flood event. The assistance offered is coordinated by volunteers.	Yes	5662 9200 (Council) Council can assist in submitting an application.
Agricultural Victoria	Landholders can call the VicEmergency Hotline for advice on horticultural, livestock and other agricultural issues.	No	1800 226 226
Rural Aid	Providing disaster assistance to flood-affected primary producers to assist them in their recovery. You could be eligible for an emergency payment, mental wellbeing support, hay for livestock and drinking water, where supplies have been contaminated.	No	https://www.ruralaid.org.au/ 1300 327 624

Insurance

Company/Agency	Description	Referral Required	Contact Number
Disaster Legal Help	The website contains fact sheets on different legal topics commonly related to natural disasters. The phone line provides legal information, advice and referrals for people affected by natural disasters.	No	1800 113 432 More information: https://www.disasterlegal-help.org.au
Insurance Council of Australia	For assistance with insurance matters.	No	1800 734 621 More information: https://insurancecouncil.com.au/consumers/help-in-disasters/

Food

Description	Company/Agency	Referral Required
Food / essential supplies	Salvation Army: 03 5662 6400 Leongatha Community House: 03 5662 3962 Venus Bay Community Centre: 03 5663 7499 Manna Gum Community House (Foster): 03 5682 1101 Milpara Community House (Korumburra): 03 5655 2524	No

Private property clean-up

Company/Agency	Description	Referral Required	Contact Number
Bushfire Recovery Victoria	Will support the clean-up and recovery work for the owners of private property damaged by the storms and floods. To be eligible for the Clean-Up program on private property, the affected property must contain a structure(s) that was destroyed or damaged beyond repair. Structures will be cleared and any resulting debris will be removed.	No	1800 560 760 More information: www.br.vic.gov.au/cleanup An assessment will be undertaken by BRV.