

# Venus Bay Community Resilience & Emergency Planning Information



**VENUS BAY  
COMMUNITY CENTRE**

# Venus Bay Community Resilience & Emergency Planning Information

Local township and area information to help you get prepared for an emergency

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# Introduction

This plan was developed as an outcome of the funding provided through the Emergency Recovery Victoria (ERV) Community Led Recovery Funding program which identified opportunities for emergency services agencies, essential infrastructure owners and South Gippsland Shire Council to share information on planning completed in relation to emergency incidents. It aims to build community resilience and prepare for emergency events. This information can be used by the Venus Bay community and visitors to help develop a personal or family emergency plan.

No single person or agency can know or be responsible for what happens or what may be required before, during and after an emergency. The planning process used to develop this document supports more integrated planning around emergency events and supports resilience building activities that will help our community prepare for, respond to and recover from emergencies.

Some of this information may be familiar to you but may not be obvious to others in the community. This plan is designed for a wide range of people including visitors and new community members, to ensure a shared understanding of risk across our community. The document follows the Red Cross RediPlan format that has been designed to provide an easy-to-follow set of actions to help you plan for emergencies – see [redcross.org.au/prepare](https://redcross.org.au/prepare). Feedback on the document can be provided to [em@southgippsland.vic.gov.au](mailto:em@southgippsland.vic.gov.au)

## Local risks

What emergencies have impacted Venus Bay in the past, and what are the types of emergencies most likely to impact us in the future?

### Bushfire/Grassfire

Victoria is one of the most fire-prone areas in the world. Understanding your level of risk is the first step in knowing what to do before and during a fire.

Venus Bay has an Extreme bushfire risk level –

- There is no community alerting siren
- There is no Neighbourhood Safer Place – Place of Last Resort
- There is no Community Fire Refuge

A bushfire burning under a north/north westerly windflow has the potential to impact the whole of Venus Bay township in a short time frame. The following south westerly wind change will also directly impact the remaining developed areas of Venus Bay.

A major risk of ignition in the Venus Bay area is from an internal source (illegal campfires and fireworks, sparks from machinery, discarded cigarettes), which has the potential under high and above fire danger rating conditions to develop quickly.

Due to the high fuel loads within and surrounding the township and proximity of dwellings to vegetation, any fire ignition under the influence of the above wind pattern will develop quickly and be difficult to contain. There is a high likelihood that the main access road may get blocked, and people may need to shelter in place as plans to self-evacuate may be compromised. Clear messaging around leaving early on extreme and catastrophic days should be provided.

On Extreme or Catastrophic days, you should not be in a bush fire risk area. Venus Bay is in West and South Gippsland Fire District – check the Fire Danger Rating daily at <https://www.cfa.vic.gov.au/>, on the VicEmergency app or call 1800 226 226.

Burning scrub, heath or other coastal vegetation can create hot, dangerous bushfires. If you live by, work by or travel to the coast you are at risk. Beaches, foreshores and shallow waters may not be safe or protect you from radiant heat. Often a fire will be burning between you and the beach.

What can you expect:

- Very hot and fast-moving fires
- Gusty ocean winds causing fire to behave erratically
- A lot of embers
- Fire reaching houses quickly
- Busy, congested coastal roads
- Radiant heat (the heat created by a fire).

What to do:

- You need to prepare your property for fire before summer starts
- Decide when you will leave and where you will go on hot, dry, windy days when the risk of a fire starting is increased
- Stay informed on hot, dry, windy days by monitoring conditions outside and tuning into a local emergency broadcaster, checking <https://emergency.vic.gov.au/respond/> regularly and by downloading the VicEmergency app
- Leaving early is the safest option to protect yourself and your family.

Source – [Am I at Risk? | CFA \(Country Fire Authority\)](#)

Smoke can affect people's health. People with heart or lung conditions (including asthma), children, pregnant women and older people are more sensitive to the effects of breathing in smoke. For more information see <https://www.epa.vic.gov.au/>.

## Fire history in Venus Bay and South Gippsland

There is no major bushfire history for Venus Bay and the surrounding area, however, there have been 24 fire ignitions in the last five years. Under high and above fire danger rating conditions a fire is likely to spread and reach assets.

## *2021*

A grassfire ignited on 31 December 2021 on the farmland at the entrance of Venus Bay off Jupiter Boulevard and was contained. Approximately 40 people sought refuge at the Venus Bay Surf Life Saving Club. There was no exit from Venus Bay for several hours due to Jupiter Boulevard and Inverloch Venus Bay Road being blocked due to smoke hazard.

## **Drought**

### *2015 – 2016*

Drought – water restrictions in place

### *2007 – 2010*

Drought – water restrictions in place

## **Extreme heat**

Days of extreme heat and heatwaves are periods of unusually hot weather that can worsen medical conditions or cause potentially fatal health problems, like heatstroke. Extreme heat can affect everyone. Those more at risk are people over the age of 65, babies and young children, pregnant women, people with acute or chronic health problems, and people who are socially isolated.

Extreme heat can also affect community infrastructure (such as power supply and public transport) and other services. More information to help your planning can be found at <https://www.betterhealth.vic.gov.au/extreme-heat>.

## **Severe Weather – storm, high winds, heavy rain, hail and power outages**

### *September 2024*

Damaging winds led to significant power outages occurring throughout the Shire. Properties off power for 3+ days. Telecommunications were impacted due to power outages. Several roads were closed by fallen trees reducing the community's ability to effectively travel.

### *February 2024*

Damaging winds associated with thunderstorm activity brought trees down across the Shire. Significant power outages occurred throughout the Shire. Properties were off power for 3+ days. Telecommunications were significantly impacted due to power outages and damage to infrastructure or several days. A large number of roads were closed by fallen trees reducing the community's ability to effectively travel.

### *August 2022*

On 16 August 2022 the Tarwin River flooded over the Inverloch-Venus Bay Road and was heavily affected by flood waters for a period of five days. Residents from Venus Bay and Tarwin Lower had to travel on Walkerville Road via Meeniyan and Fish Creek to access main townships, which also impacted supply delivery into the Tarwin Lower and Venus Bay townships.

### *October 2021*

Severe flooding and winds heavily impacted the Shire on 29 October 2021. Significant power outages occurred throughout the shire. Isolated properties off power for 3+ days.

### *June 2021*

A cold front crossing southeast Victoria bringing damaging winds and heavy localised rainfall was forecast for Wednesday 9 June 2021. Severe flooding and winds impacted the Shire between 9-10 June 2021. Significant power outages occurred throughout the Shire with isolated properties off power for 3+ days. Over 641 roads (essential public assets) were impacted by trees down, flooding and landslips.

## **Flood/Inundation**

The Tarwin River can flood due to prolonged rain over a number of days, causing the river to rise and burst its banks. The southern floodplain and areas downstream from the town towards Venus Bay are more likely to experience flooding from storm surges. It should be noted here that the Department of Energy, Environment and Climate Action (DEECA) Cape to Cape Resilience Plan and South Gippsland Shire Council (SGSC) Coastal Strategy identify increasing risks of storm surge flooding of egress/access roads.

The Tarwin River has a history of flooding, including the Tarwin Lower and Venus Bay area. During flooding, the Tarwin River can change flow direction as it is influenced by the tides. When the tide is rising, and the river is flowing quickly due to high rainfalls upstream, the river can change direction slightly crossing the Inverloch-Venus Bay Road south of the Tarwin River Bridge near the fishing platforms. This area is incredibly dangerous for drivers and often closes during flooding.

When the tide is rising and rainfall in the Strzelecki is high, an important influence on the condition of the river levels is the wind direction, e.g. a south westerly wind will hold water in the inlet/river. The lowest point of land adjacent to the Tarwin River is at the intersection of School Road and River Drive. The highest point is at the Tarwin Recreational Reserve. The only local aquatic rescue agencies are SES (Primary) supported by the Venus Bay Surf Lifesaving Club; the SES is also responsible for a number of kayak rescues a year in Anderson inlet.

### *Warnings for the Tarwin River*

The Tarwin River does not have tide gauges therefore it is difficult to predict flood levels (refer SES).

Warnings issued by the Bureau of Metrology (BoM) provide generic flood information, but not specifics such as river height predictions. Information about potential floods will also be available from SES at <https://www.ses.vic.gov.au/> for specific information search for the Tarwin Lower Local Flood Guide. You can monitor rainfall and river levels on the BoM website at <http://www.bom.gov.au/>.

## Other risks

- Getting in to and out of Venus Bay is extremely limited. Venus Bay has only one road connecting the three estates. The Venus Bay Inverloch Road is the only road in and out of Venus Bay; the only road into Venus Bay is via Tarwin Lower.
- Police/ambulance response times are restricted and there are limited medical services locally.
- Lack of public transport and connectivity.
- Mobile phone communication around Venus Bay is generally good but during peak times may become unreliable.
- Commercial and ABC radio reception in the area is good; local community radio from South Coast FM is received into Venus Bay (88.1MHz – Central: Korumburra, Leongatha, Wonthaggi, Inverloch).
- There are telecommunications black spots in the Venus Bay area.
- Utilities can be unreliable at peak periods.
- Properties are on tank water (no reticulated/mains supply) and all properties have septic tanks. In emergencies and power outages this can cause significant issues with accessing water and people should limit accessible water usage to essentials such as toilet flushing and hand washing.
- Venus Bay has a diverse population of residents from different socio-economic backgrounds.
- New population of residents living four days a week in Venus Bay where they were previously weekenders.
- Full time population is predominantly elderly retirees with few support services. There are also a number of young families moving into the area.
- Drowning Risk. Venus Bay's beach stretches over 20 km, and conditions across its length are ever changing throughout the day, with rips, sand bars, deep channels and strong currents acting along the entire beach length. Please help us in keeping everyone safe, only swim between the flags on beach 1. The Beachsafe app (<https://beachsafe.org.au/>) will give you information on conditions, patrolled beaches and provide translations in many languages; <http://www.bom.gov.au/> has the latest weather warnings including high tides to check the surf conditions.
- Biosecurity - Exotic pests and diseases can threaten the agricultural sector and animal industries which are important to Venus Bay and surrounds. Staying out of private agricultural land helps to reduce this threat.

Emergencies come in many forms and more information on general risks are included at – <https://www.emergencyprepare.com.au/>.



## What you can do

Individuals, households and visitors can take action before, during and after an emergency.

### Before an emergency

Find out about and stay aware of potential risks in your environment. Take protective measures including taking out insurance. Develop personal/family emergency plans to improve your safety and wellbeing during emergencies and keep them current and ready to implement - see the [Get Organised - Emergency Planning Resources](#) section. Consider where you may relocate during an emergency, you are encouraged to go to family and friends in a location well away from the emergency area.

### During an emergency

In the event of an emergency, be as self-reliant as possible: in the first instance, agencies will prioritise those most vulnerable. Individuals and families should act on emergency information and warnings and implement plans as required to protect yourself and your family. Where possible and if safe to do so, consider how you might support your neighbours and your local community, in particular people who are most vulnerable.

### After an emergency

Meet your own recovery needs wherever possible. Engage with recovery services through Council or Emergency Recovery Victoria. Review and improve personal/family emergency plans after an event.

### Calling for help

Is someone seriously injured or in need of urgent medical help? Is your life or property being threatened by bushfire? If you answered YES call Triple Zero (000).

If you need emergency help in a flood or storm because:

- A tree has fallen (tree down) and caused structural damage to your home or vehicle.
- There is damage to your roof, or it is leaking significantly.
- A tree or large branch has fallen and is preventing you from entering or leaving your home.
- Your property is flooded or about to flood.

Call VICSES on 132 500. Your request for assistance will be logged by our 24/7 call centre. A local volunteer may then contact you for further details.

If NO depending on your situation you should:

- Contact your insurer to make a claim or arrange permanent repairs.
- Contact a professional tradesperson to repair damage or remove debris, if required.



## What you can do now

- Download the VicEmergency App to your smart phone and electronic devices.
- Save important contact numbers into your phone such as family and friends and the VicEmergency Hotline 1800 226 226.
- Make sure your house number is clearly visible and your driveway is accessible for emergency service vehicles, and that your address can be communicated to Emergency Services by people in your house.
- Develop and practice your emergency plan with the whole family, pets included.
- Pack an emergency kit and keep it somewhere easily accessible. Have some non-perishable food at home and some cash if you can.
- Practice packing your car so you know how long it might take you in an actual emergency.
- Get insurance and review what it covers. Consider household, business and income protection insurance.
- Would you or your family need extra assistance/check in during an emergency event? Who will check in on you?
- Get to know your neighbours and build connections in your local community. Talk to your neighbours about your emergency plans and see if there are ways you can assist each other. Look for local volunteering opportunities or other community groups you can get involved in.

## Get in the know – about Venus Bay

Details	Venus Bay
Local Government Area	South Gippsland Shire Coastal Promontory Ward
State or Territory	Victoria
Fire District	West and South Gippsland Fire District
Location	40 km south of Leongatha and 174 km southeast of Melbourne
Where do people stay here	There is a high proportion of short stay accommodation available, as well as the Venus Bay Caravan Park. Some people camp on undeveloped blocks.
Peak tourism/visitor periods	School holidays Summer season Weekends, public holidays and long weekends
Access	Primary – The solitary access/egress road is the Inverloch Venus Bay Road that then becomes Jupiter Boulevard. The section of this road through the township of Tarwin Lower is called River Drive. Secondary – Canterbury Road, Lees Road, Centre Road, Fishermans Road (jetty access restricted by tide levels)

Venus Bay is a small remote residential/coastal hamlet tucked behind some of the largest recorded sand dunes in Australia. It is positioned on a narrow peninsula located in the South Gippsland Shire Coastal Promontory Ward, 40 km south of Leongatha and 174 km southeast of Melbourne.

The Venus Bay Township is in a residential/coastal setting with its boundaries defined by Cape Liptrap Coastal Park, Point Smythe Coastal Reserve, Anderson Inlet and Inverloch Venus Bay Road. A large part of the area is located on coastal dune which is heavily timbered with coastal scrub and open farmland to the east.

The township can be split into three distinct areas: Venus Bay Estates No. 1, 2 and 3. The town is predominantly flat and the separation distance between vegetation and dwellings is typically a lot less than 20m.

Access and egress is limited due to one road (Inverloch Venus Bay Road) in and out of the township and between the first and second estates (Lees Road).

Due to Venus Bay having a large proportion of short stay accommodation and unoccupied houses properties may not be well prepared. Residents/owners/occupiers may be unaware of the extreme risk and community messaging regarding fire danger ratings and the 'leave early' directive. A large percentage of people will be unfamiliar with the area, the lack of services and utilities and dependence on power for water and communications whilst staying in Venus Bay.

[Venus Bay Community Profile](#)

## Get connected

Get to know and grow your community. Identify support networks and those who might need your help.

### People

Official population data is difficult to ascertain due to changes in the part-time and full-time population post COVID not being reflected in the 2021 Census. Venus Bay's current full-time population is estimated to be between 1200 and 1500. This expands to between 5000 and 8000 over peak times, this includes day visitors.

### Tourism

Venus Bay is a popular tourist destination in the summer with many holiday homes and day trippers using the numerous beach car parks and access tracks managed by Parks Victoria. As well as being known for its wild beaches, the area is also visited for its various popular fishing, birdwatching and walking attractions. It is a holiday retreat for people from Melbourne and is close to other popular South Gippsland tourist spots such as Wilsons Promontory and Phillip Island. Venus Bay is a popular pipi fishery. If pippies are in abundance, it can add thousands of fishers on a peak summer day.

Many visitors are unfamiliar with the area and not aware of the risks associated with the dynamic and minimally serviced coastal environment. Many tourism hosts do not offer information regarding these risks.

On a peak summer day visitation will exceed available infrastructure, particularly car parking, and will add to traffic issues if an incident occurs.

## Employment

Main industries of employment include:

- Hospitality
- Retail (pub, supermarket)
- Tourism
- Trades

## Transport

- South Gippsland Regional Taxis
- School buses operate within the Venus Bay area
- The Venus Bay Community Centre operates a limited run beach courtesy bus for tourists and residents during the peak holiday period. This is to encourage tourists to swim between the flags at Venus Bay's only patrolled beach.
- Venus Bay Community Centre operates a nine-seat electric mini-bus to meet local transport needs.

## Community Services

### *Aged care*

- Nil – closest is Inverloch, Wonthaggi, Leongatha and Foster

### *Banking*

- Nil banks – closest is Inverloch, Wonthaggi, Leongatha and Foster
- Australia Post banking services available at Tarwin Lower

### *Community services*

- Library (Myli) services run through the Venus Bay Community Centre from time to time
- Tarwin Football Netball Club (community battery on-site)
- Tarwin Lower and District Bowling Club (community battery on-site)
- Tarwin Lower Recreation Reserve Committee Inc (community battery on-site)
- Tarwin Landcare
- Tarwin Lower – supported playgroup
- Tarwin Lower Mechanics Institute Hall

- Tarwin Lower Pony Club
- Venus Bay – Tarwin Lower and District Men’s Shed
- Venus Bay Angling Club
- Venus Bay Community Centre
- Venus Bay Surf Life Saving Club

### *Emergency services*

- Community Emergency Response Team (CERT)
- Tarwin Lower CFA
- Venus Bay CFA (satellite station)
- Venus Bay Surf Life Saving Club

### *Faith organisations*

- Tarwin Lower Union Church

### *Fuel supplies*

- Tarwin Lower Service

### *Medical*

- Ambulance – closest Amulance Stations are Wonthaggi, Leongatha or Foster. Community are assisted in first response by the CERT – activated through 000.
- Automatic External Defibrillator (AED) – DEFIB – at shops at 133 Jupiter Boulevard and other locations including Venus Bay Community Centre, Mens Shed, Angling Club and Venus Bay Surf Lifesaving Club.
- Hospital – closest is Wonthaggi, Leongatha or Foster. Leongatha has no emergency department, only an Urgent Care Centre.
- Tarwin Lower and District Community Health Centre (<https://www.tarwinhealth.com.au/>) – very limited (Nurse Practitioner and various allied health professionals by appointment).

### *Pharmacy*

- Venus Bay Pharmacy

### *Schools and education*

- Inverloch Primary School
- Koonwarra Village School
- Secondary Education – Newhaven, Foster and Leongatha
- Tarwin Lower Primary School

### *Supermarkets and food*

- 1st Estate – general store on Jupiter Boulevard
- Tarwin IGA is main supermarket for Venus Bay

- Various takeaway outlets

## Community groups and networks

With many clubs and organisations in the township, there's an activity or interest for everyone who wants to be involved – contact the [Venus Bay Community Centre](#) for more details on local groups and networks.

## Communication Channels

Communication channels and mediums that are commonly used by the community to share news and updates include:

- South Gippsland Sentinel Times
- Tarwin Lower/ Venus Bay Community Voice (facebook group)(large part-time population)
- Venus Bay Community Centre Facebook page
- Venus Bay Matter of Fact Newsletter

## Get organised

### Emergency planning resources

The following links contain many helpful tools to assist you in creating an emergency plan:

- <https://www.redcross.org.au/prepare/>
- <https://www.cfa.vic.gov.au/plan-prepare/before-and-during-a-fire/your-bushfire-planemergencyprepare.com.au>
- <https://www.emergencyprepare.com.au/>
- <https://www.ses.vic.gov.au/plan-and-stay-safe>

If you need help to get started or know someone who may need extra help:

- If you live with disability or care for someone with disability, see <https://collaborating4inclusion.org/pcep-old/>
- Fire safety information in multiple formats and languages: <https://www.cfa.vic.gov.au/about-us/publications/fire-safety-translations>

Additionally, an Emergency Information sheet has been prepared by Council to help with the development of your Emergency Plan in the 'before an emergency' section of Council's website [https://www.southgippsland.vic.gov.au/homepage/52/emergency\\_management](https://www.southgippsland.vic.gov.au/homepage/52/emergency_management).

## Pets

Your pets are your responsibility. Failing to plan ahead for your pets' safety during an emergency puts everyone's lives at risk. Information relating to planning for your animals in emergencies can be found at <https://agriculture.vic.gov.au/>.

## Make a plan

Information about Venus Bay to consider when making a plan

### Getting in and out

- Getting in and out of Venus Bay is in most instances good however the only road is the Inverloch Venus Bay Road and if this is blocked by an accident or flood waters the town can become isolated. You should seek information from the Vic Emergency Hotline 1800 226 226, App or [emergency.vic.gov.au](https://emergency.vic.gov.au) that may provide advice on what to do.
- If you are relocating during an emergency, you are encouraged to go to family and friends in a location well away from the emergency area, a nearby town or other built-up area. Reported road closure information can be found at <https://traffic.transport.vic.gov.au/>
- There is very limited public transport and therefore very limited connectivity without access to a private vehicle.
- In significant storm events, it may take some time for roads to be cleared by services. Consider being prepared to assist yourself.
- In a large-scale emergency event Council may open an Emergency Relief Centre (ERC). An ERC is opened so the community can access essential support. This may include shelter, food, water, material aid, first aid and emergency information.

### Loss of communication

- Mobile phone communication around Venus Bay is generally good but during peak times may become unreliable.
- Internet and phone coverage can be impacted by strong winds.
- There are some telecommunications black spots in the Venus Bay area.
- Commercial and ABC radio reception in the area is good.
- Local community radio from South Coast FM is received into Venus Bay (88.1MHz – Central: Korumburra, Leongatha, Wonthaggi, Inverloch).
- In extended power outages (over 24 hours) the Venus Bay Community Centre may be open as an Energy Resilience Centre where mobile devices can be charged and Wi-Fi accessed. This is not a safe place in a bushfire.

### Loss of power

- When significant widespread power outages occur, priority is given to getting power back to as many houses as possible. If you live at the end of a road or outside town, it may take longer for

power to come back on. Stay informed during power outages with updates and restoration times at <https://www.outagetracker.com.au/>. To get SMS updates from AusNet, make sure your electricity retailer has your mobile number.

## Loss of water

- Properties are on Tank water (no reticulated/mains supply) and all properties have Septic Tanks.
- Emergencies involving power outages will mean water access and supply is disrupted. Store some bottles of drinking water at your home and fill some buckets if power issues are likely (Storm/Heatwave predicted).
- Power outages can also impact on the pumping of water to water troughs for livestock.
- Unless your tank is gravity fed, no power = no toilet flush. Be prepared.

## After an emergency

- After a major emergency or natural disaster, support is available through the Emergency Recovery Hotline on 1800 560 760 or VicEmergency on 1800 226 226 providing information on immediate relief supports, what to do, and to find out about available services. South Gippsland Council may be coordinating services locally.
- It's crucial to wait for clearance to return home, check on your neighbours, take precautions when cleaning up due to hazards, and contact your insurance company if you have one.

## About emergency planning and management

Most emergencies in South Gippsland (such as fires in the home, road accidents and small storms and bushfires) are routinely controlled using local resources and without broader community consequences or communications needs.

The Victorian State Emergency Management Plan sets out the roles and responsibilities of various agencies in response to local emergencies. In South Gippsland, CFA respond to grass fires and bushfires, fires in homes, buildings and sheds and lead or support road accident rescues. VICSES respond to storms, floods, earthquakes and landslides throughout Victoria, and provide the largest road rescue network in the State.

Some emergencies like large destructive storms (for example, the February 2024 storm event) and bushfires have implications beyond the local level. They need more resources, have greater consequences for the community, economy or environment and need messages sent to broader groups of people. These emergencies may mean the community needs to be evacuated and access emergency shelter, food and water, material aid, psychosocial support and health and medical services. In these situations, emergency management arrangements may be enacted to support the response to an incident and coordinate community recovery services after the emergency.

South Gippsland Shire Council works with emergency services and agencies to develop and regularly review a Municipal Emergency Management Plan that outlines these arrangements. More information



about how agencies plan for emergencies can be found online at South Gippsland Shire Council - Emergency Management Planning. At all times, information and warnings to the community about the response is provided through Victoria's integrated warning system. See Staying Updated – Victoria's Emergency Warning System below.

## Staying updated – Victoria's warning system

Victoria has an integrated warning system which provides information and warnings to communities through a range of channels and arrangements – the Vic Emergency App, Vic Emergency Website or Vic Emergency Hotline. Information is also provided to emergency broadcasters (this can take time), or in extreme situations through emergency alerts (a warning system that is used to send people a voice message to landline telephones and a text message to mobile phones).

During an emergency event, it is advisable to source information from credible sources. Using credible sources is very important because the accuracy and reliability of information can significantly impact decision-making, public safety, and the effectiveness of response efforts.

## Accurate information saves lives

During a disaster, timely and accurate information can be a matter of life and death. Credible sources provide verified data on the magnitude, location, and potential impacts of the disaster, allowing authorities to make informed decisions and issue appropriate warnings and instructions to the public.

## Prevent panic and misinformation

Reliable sources help prevent the spread of rumours and misinformation, which can lead to panic and chaos. Clear and consistent information from credible sources helps maintain calm and ensures that people receive accurate guidance on what actions to take during the emergency.

The Emergency Information sheet at the end of this document contains contact information and details of how to access emergency information and alerts.

# Get packing

Pack your emergency kit – have your own food, water, medication and other essential supplies to be able to look after yourself and your family for at least 72 Hours. An emergency kit must be prepared to suit your family’s needs.

 WATER	 MEDICATION	 RADIO & BATTERIES	 TORCH	 DOCUMENTS
 FOOD	 FIRST AID	 CLOTHES	 TOILETRIES	 MONEY
 PHONE & CHARGER	 PET'S NEEDS	 CHILDREN'S NEEDS	 GLASSES	 WHAT ELSE?