



South Gippsland
Shire Council

South Gippsland Shire Council News

Customer Service Changes

From Monday 1 September, South Gippsland Shire Council will return to a single customer service counter in Leongatha. The decision is shaped by feedback from the community and a close look at how services have been used.

For the past year, Council has operated customer service counters in Leongatha and at the Korumburra Community Hub. While the Korumburra location gave residents another option to make payments and lodge requests, it didn't allow for face-to-face meetings with staff, as they are not based onsite.

After reviewing attendance at both locations and listening to community feedback, Council has determined that consolidating services at a single location, with longer opening hours, will provide a better experience for residents.

Allison Jones, CEO of South Gippsland Shire Council explains, "The second customer

service counter was a genuine effort to improve resident access to services. However, after carefully reviewing community feedback and usage patterns, it's clear that a single, centralised service point provides a more efficient and simpler experience for our community."

There will be no change to Council's phone-based services, which remain available Monday to Friday, 8.30am to 5.00pm.

Council's website also continues to offer 24/7 access to a wide range of services and information.

IN SUMMARY

From Monday 1 September the Leongatha customer service counter will be open from Monday to Thursday, 9.00am to 4.00pm.

The ArtCubes are in Leongatha



South Gippsland Shire Council's trio of portable creative spaces have arrived in Leongatha.

Where: The eastern corner of the Woolworths carpark (near the main entrance to the Council office).

What: Freshly painted-murals by renowned street artist TWOONE and a range of artwork and activities within the Cubes.

When: On now until 7 November.

For the full program of what's coming up, visit: www.visitsouthgippsland.com.au/blog/artcubes/

COUNCIL MEETINGS

The next Council Meeting will be held on Wednesday 17 September at 2.00pm.

Details will be available on Council's website:

www.southgippsland.vic.gov.au/councilmeetings

To watch the meeting live or when it suits you, visit:

www.southgippsland.vic.gov.au/live
EMPLOYMENT OPPORTUNITIES

Looking for a new job? We might have the perfect position for you! Check out our current vacant positions here:

www.southgippsland.vic.gov.au/vacantpositions

COMMUNITY IMMUNISATION SESSION

When: Wednesday 3 September.

Where: Manna Gum Community House, Foster.

For more information on other sessions or to book, visit:

www.southgippsland.vic.gov.au/immunisation

SGSC PETS FACEBOOK PAGE

The South Gippsland Shire Pets page is where we share the photos and stories of animals who have been separated from their owners and those who need to be rehomed.

To follow the page, visit: facebook.com/sgscpets

REQUEST FOR TENDERS

Council is seeking submissions from qualified companies/applicants for the following:

RFT/447 - Roadside Tree Uplifts

Tenders close 2.00pm AEST on Tuesday 2 September 2025.

Documentation is available from Council's e-Tendering Portal

www.southgippsland.vic.gov.au/tenders

CONTACT US

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