



South Gippsland
Shire Council

Hard Waste Collection Service

Who is eligible for a hard waste collection?

All residential properties are able to participate including rural residential properties. Commercial and industrial properties are not eligible for a hard waste service.

How do I request a hard waste collection?

To receive a hard waste collection, residents must complete and return a Service Booking Form along with paying for the service at the time of booking. Bookings will be able to be made during the months of July and August only. Payments can be made in person at Customer Service, by completing the credit card payment information on the booking form or enclosing a cheque with the booking form when returning it to Council.

How much does a collection cost?

A fee of **\$102** (GST inc) applies to everyone apart from pension card holders who are eligible to receive a discounted rate of **\$36** (GST inc). There are no health care card discounts.

Why does Council charge a fee for the service?

Council has to pay a contractor for each collection carried out. The fee of \$96 per property is set to cover these costs and ensure that those using the service cover the cost of the service. A reduced fee of \$33 has been set for pensioners to make the service accessible to those that need it most. Residents can in some cases save money by transporting waste to a transfer station themselves. This is especially true if items to be disposed of include metal objects such as scrap steel and white goods which are accepted free of charge at transfer stations.

How often is the hard waste collection conducted?

Properties can book a hard waste collection once a year. Bookings are taken by Council during July and August. Collections will take place during October.

How much hard waste can I have collected from my property?

A maximum of 2 cubic metres (e.g. 1m wide x 1m high x 2m long) of waste will be collected from properties that have booked a collection.

Once I have booked and paid what happens?

Council's contractor will notify you in September of your scheduled collection date. You need to place your hard waste out for collection within your property's boundary (where possible) and label the pile in a manner that clearly identifies it as waste to be collected by the hard waste collection contractor. Council's contractors will come on the specified day and remove the hard waste.

Where do I place my waste for collection?

Waste should be placed within the properties boundary, ideally next to a driveway inside the property line. Any dogs at a property must be enclosed or restrained on the designated pick up day. The pile of waste must be labelled or clearly identified as hard waste. If a resident can't put the waste within the properties boundary due to space constraints (e.g. unit complex, or a fence and locked gate), waste should be placed out against the fence line the day before the scheduled collection.

What can and can't be collected?

The following items are examples of what *will* be collected:

- Scrap metal
- Empty clean paint tins, with lids off
- Crockery and china
- Household furniture (chairs, couches, beds)
- Household appliances such as refrigerators, stoves, washing machines & dishwashers
- Timber less than 1.5m in length. Nails must be removed or flattened.
- Electrical appliances, tools, equipment, mowers and small car parts
- Rolls of floor coverings (size and weight restrictions applicable)

The following items are examples of items that *will not* be collected:

- No single item that cannot be safely lifted by 2 people or weighs in excess of 60kg
- Waste in excess of 2 cubic metres in volume
- No items longer than 1.5m
- No household rubbish (likely to decompose) or recyclables
- No waste generated from building, renovating or demolishing a premises or fence
- No trade waste from industrial or commercial premises
- No prunings or any other green waste
- No gas bottles or fire extinguishers
- No car batteries
- No unwrapped panes of glass and any form of broken glass
- No chemicals or asbestos
- No tyres
- No ashes or dust
- No dirt, stones, rubble, bricks or concrete pieces
- No liquid waste or items containing liquid (e.g. oil heaters)

What happens if material that is not permitted for collection is left behind?

Any items on the list of prohibited materials above left out for collection will be left behind by the contractors. This material is the responsibility of the resident to safely and legally dispose of.

More information:

For more information, please contact Council on 5662 9200.