

- 2. Good Governance is transparent: [eople should be able to follow and understand the decision making process.
- 3. Good Governance follows the rule of law: this means decisions are consistent with relevant legislation or common law and are within the powers of council.
- 4. Good Governance is responsive: aim is to serve the needs of the entire community while balancing competing interests in an appropriate manner.

- opinions have been considered by council in the decision making process.
- 6. Good governance is effective and efficient: Local Government should implement decisions and follow processes that make the best use of the available people, resources and time to ensure the best possible results for their community.
- 7. Good governance is participatory: anyone affected by or interested in a decision should have a reasonable opportunity to participate in the process for making that decision.
- 8. Diversity: reflects the diversity of community through representative structures, consultative structures and employment practices.
- Council and recognise natural justice principle.

KEY PERFORMANCE INDICATORS

Legislated measures required under Local **Government Performance and Reporting Framework**

External measures required by Government or auditing requirements

Council measures required under **Community Vision and Council Plan**

Corporate measures based on SGSC data for internal and external organisational management requirements

Department measures based on SGSC data for service standards, performance and team based requirements

SGSC **GOOD GOVERNANCE OVERARCHING FRAMEWORK**

MONITORING & PERFORMANCE REVIEW

- Self-assessment of the Good Governance Framework
- Annual Report and quarterly financial and performance reports
- Self-assessment of Councillors against Charter
- Audit and Risk Charter annual work plan
- Policy Review Framework
- Integrated planning, monitoring and reporting framework (LGPRF)
- Audit recommendations monitored and reported
- Bi-annual Audit and Risk Report
- Service Reviews
- Staff engagement surveys
- Staff performance reviews
- · Exit interviews

9. Build and sustain good relationships: between Mayor and Council, Council and

10. Build trust: establish good communication, clarify roles, keep an outward focus. 11. Decision making: establish good processes and delegations to ensure decisions consider local community and broader municipal interests, are consistent with the Strategic Plan and take account of financial implications, are within the powers of

12. Act with integrity and impartiality: be honest and diligent, avoid conflicts of interest, treat people with respect, act lawfully and show leadership.

Individual measures based on personal work plans